Three New Residence Halls Welcome First Year Hoos

Project Manager Kate Meyer and Supervisory Senior Construction Administration Manager Richard Sergi hosted an August 2 tour of the new Lile-Maupin and Tuttle-Dunnington Residence Halls and Shannon Hall which will house about 570 first year students. The new facilities were completed earlier than any of the previous Alderman Road residence halls, Kate noted, adding, “We got better as we went along and developed better designs and features.” Tour photos are here on the Facilities Management website. Further details on the Alderman Road Residence Hall Replacement Project is on the Housing & Residence Life website.

Just before students moved in August 23-24, Landscapers Phil Saunders, Robert Birckhead and Kassim Hassan made finishing touches around the newly installed plantings in border gardens along the new walkways and recently completed residence halls.

Mar Mar Win and Renee Rush were among the many Housing team members doing final cleaning in the historic Range and Lawn rooms as well as residence halls for students return.

For September 18’s Day of Caring, about 100 Facilities Management employees volunteered their skills and energy to complete repairs, extensive landscaping and professional cleaning. (Left) At Camp Holiday Trails, the carpentry team of Ned Rosson, Steve Swingler, Walter Harris, Bill Hodges and Page Fox replaced cabin support posts. In the dining hall (right), a skilled fleet of tradespeople built a new storage closet: (L-R) Kyle McCauley, Chad Simpson, Dillon Dean, Robbie Kincaid, Todd Stevens, Glen Marshall and Tommie Benson. See more photos on page 8 and on the FM website.

Day of Caring photos by Jennifer Watson

This and earlier issues of Perspective are available on-line.
Apprentice & Education Ceremony Recognizes Accomplishments

Facilities Management’s Annual Apprentice & Education Ceremony honored 24 Facilities Management employees at the July 17 event at Alumni Hall. From left: Voices of Adult Learners essay competition honorees are Islam Makhmudov, honorable mention for his essay My First Neighbor in America, with Human Resources & Training Director and Apprenticeship Program Manager Rebecca Leinen, Adult Education Coordinator for Charlottesville City Schools Susan Erno, Facilities Management’s Chief Facilities Officer Don Sundgren, UVa Vice President for Management & Budget Colette Sheehy, PVCC President Dr. Frank Friedman. Fourth from right is Abdalla Mohamed, winner for his essay entitled My Best Day at Work, Nasreen Aswadi, honorable mention for her essay Working in the Garden, with Director of Operations & Maintenance Jay Klingel and Nafisa Azizi, honorable mention for her essay First Day in America. This year marked Abdalla’s fifth winning entry. Fifteen Facilities Management employees participated in ESL and 17 in GED classes in 2012-2013. All essays are available on-line at http://adulted.avenue.org/voal.html

Six new apprentice graduates were recognized by officials, directors and an audience of coworkers, family and friends. Graduates are (L-R) George Stinnie (HVAC), Zack Mays (Plastering), Howard Brown II (Electrical), Jason Hite (Electronics), Bobby Stanley (Electronics), Department of Labor & Industry Regional Apprenticeship Program Representative Todd Cook, Justin Doniel (Electrical) with Director of Health System Physical Plant John Rainey and Director of Operations & Maintenance Jay Klingel.

Seven employees were congratulated by officials and their respective directors for earning educational degrees. They are (3rd from L) Benjamin Hays who earned a Master of Arts in Architectural History from the UVa School of Architecture, with University Building Official Elaine Gall, (7th from L) Michael Gilbert who earned an Associate’s Degree of Applied Science in Information Systems Technology from PVCC, with Technology Officer Chris Smeds, (10th from L) Dexter Breeden who earned an Associate’s Degree in General Studies from PVCC, June Bates who earned a Master of Arts in Human Services – Executive Leadership from Liberty University, with Operation & Maintenance Director Jay Klingel, and (3rd from R) Jason Hite who earned an Associate’s Degree of Applied Science in Electronics/Computer Technology from PVCC, Mark Webb who earned a Master of Science, Management of Information Technology, from the U.VA. McIntire School of Commerce, and Paul Zmick who earned a Master of Engineering, System Engineering from the U.Va. School of Engineering & Applied Science. In his remarks addressing the significance of lifelong learning, Dr. Friedman congratulated the honorees on making the time to create their futures.

Photos by Cole Geddy, UVa Communications
University of Virginia Facilities Management
...And Welcomes Nine New Apprentices

The nine 2013 inductees to the UVa Apprenticeship Program are (from left first photo) Zane Adams and Raymond Hunter in carpentry; Bruce Parrish, Jr. and Austin Ricketson in electrical, (2nd photo) Antonio Blakey, Joshua Gibson in HVAC; (3rd photo) Zackery Collins, Christopher Williams and Kristina Williams in plumbing. The new inductees sign their apprenticeship agreements with commemorative pens and receive elaborate copies of the agreements complete with the UVa colors and the official Facilities Management seal.

UVa’s Apprenticeship Program promotes retention and commitment to the University. Including July 17’s 6 new graduates, a total of 140 individuals have graduated from the Apprenticeship Program. Of those, 109 are still employed at the University, including 13 who entered the very first apprenticeship class in 1982.

Landscape Enjoys Bright, New & Efficient Space

Landscape Division’s 80 crew members moved in July from their small, subpar “shed” to a new 10,000 gsf. steel structure (right) including a 2nd level that overlooks the workshop and engine repair area (center). The building, located at the west end of the FM yard adjacent to Lacy Hall, contains offices, meeting and lounge areas, workshops including a welding shop, engine repair areas, storage areas for tools and spare parts, restrooms, shower and locker areas. Landscape Senior Worker Roland Von der Muhll noted that the new shop’s location closer to surrounding trees and greenery is a great improvement.

Equipment Repair Supervisor Bill Griffin said that the HVAC is excellent – it even removes smoke when engines are being repaired. “The engineer who designed the HVAC system got it right!” Landscape Worker Shannon Adams appreciates the building’s bright interior and the fact that showers are convenient. And every landscaper who was asked agreed that central air conditioning and clean, durable new surroundings are among the most welcomed changes.

The Environmental Resources team, previously with the Office of Environmental Health and Safety, was transferred to Facilities Management’s Energy & Utilities Department July 1. Associate Director of Environmental Resources Jeff Sitler, Environmental Projects Manager Jess Wenger, and Environmental Projects Coordinator Barbara Schroeder join Environmental Engineer Kristin Carter to consolidate all environmental compliance and reporting. The University-wide services this team provides include air and stormwater permitting, compliance, and planning and other regulatory or environmental concerns that may arise. Visit the Environmental Resources website for more details on the work managed by this team.

Building Services & IS Collaborate on New Cleaning Audit Tool

Building Services now uses a custom-designed, portable Cleaning Quality Audit Tool to measure numerically the level of clean as established by the Association of Physical Plant Administrators.

The tablet-based tool was a collaborative effort by Building Services Training Manager Sandra Smith and IT Project and Software Development Manager Dave Blair of FM Information Systems.

Associate Director for Building Services Vibha Buckingham, who initiated the project, reports that the Cleaning Quality Audit is delivering dividends on a daily basis. “This tool is simple to use and results can be easily interpreted. Because the quality of clean is being measured by numbers, we can now quantify what good, indifferent and bad cleaning results look like,” she added. Ratings are assessed by space type in all buildings serviced by FM or contractors. Building data (square footage, room numbers) are automatically pulled from AiM.
Projects Completed and in Progress

In August, the Hazardous Remediation Crew—(L-R) Blair Hawkins, Supervisor Rufus Rush and Shawn Anderson—finished removal of asbestos from the duct system in the attic of Newcomb Hall. Every phase of the work from setup to removal and disassembly is done with assistance from Environmental Health & Safety’s Asbestos Abatement monitor Jeff Neeley. Following safety standards is imperative: the building containment unit behind them has a decontamination unit consisting of an entry changing room, a shower and a second changing room where contaminated protective suits are contained for proper disposal.

In the dusty background as fireproofing is being installed, Project Services’ Nicola Lemmer, Robert Bower, J.R. Jackson, Benji Boatwright and Bruce Parrish discuss installation of electrical systems.

Project Services tackled another unique challenge in May as they converted a former furniture store and restaurant at 1003 West Main Street into offices for Facilities Planning & Construction Health System Division. Left: Carpenters Robbie Kincaid (on scaffolding) and Glen Marshall install wall frame over the cinderblock that will transform the space from warehouse-like to well-insulated, efficient office space. Carpenter Quentin Walker and Apprentice Nestor Jara install a floor plate, the first step for converting open space into offices.

The new University Hospital Lobby (right), an early deliverable for the Connective Elements Project, was recently completed under the management of Senior Construction Administration Manager Bree Knick and Senior Project Manager Jim Loman. The curved glass front is designed to bring natural light and create a connectivity among the major Health System buildings including the Hospital Bed Expansion and the Emily Couric Clinical Cancer Center. Photo by Jennifer Watson, FM Webmaster

Safety Notice

Training on the Globally Harmonized System which affects the safety data sheet and chemical labels formats was the topic for Safety Toolbox training in September. Makeup sessions for that training must be arranged by contacting Safety Program Manager Brian Shifflett at 982-4776. Newly formatted Safety Data Sheets will replace the current Material Safety Data Sheets.

HSFP&C and Project Services are teaming together to renovate approximately 9,600 square feet of laboratory space on the 7th floor of Old Jordan Hall. Interior partitions have been demolished; asbestos abatement has been completed. Forces are now fireproofing the building steel. The renovated space will include offices for researchers, large "open" lab area, and rooms for equipment and procedures. Senior Project Services Supervisor Kemper Tomlin, Supervisory Senior Project Manager Brian Pinkston, and Electrician Lead Joey Fitzgerald discuss requirements for installation of electrical components.
After a water pipe broke in the ceiling of University Hospital 6 West on Sunday evening August 25, Health System Physical Plant (HSPP) crews responded immediately, cleaning up and making repairs following the significant flooding in 5 and 6 West. (Top left photo) Carpenter Lead Phil Kleinheinz removed damaged sheetrock and insulation while Renovations Plaster Supervisor Sherwood Gibson and crew (not pictured) installed sheetrock and cove base and also pitched in to help with painting. Renovations Trades Utility Worker Maurice Gough helped clear debris so repairs could be made efficiently and safely. Painter Dwayne Herring works amid a maze of furniture, fans and wires to paint a central nurses' station while Painter Supervisor Kenny Williams and Painter Lead Steven Pease and others complete patient rooms. HSPP Renovations Carpenter Supervisor Otis Hackett checked on a materials delivery while cleanup and repairs were underway on 6 West.

“A large contingent of HSPP staff has pulled together to put this back together quickly but Otis Hackett has been driving the show and was essential to the successful completion of this project,” HSPP Deputy Director of Operations Derek Wilson added.

In less than five days, HSPP had completed repairs on the 3rd, 4th and 5th floors.
To John Tindall: I appreciate the recent cleaning of my carpet, as well as the consistently good daily work being carried out by your staff on the 3rd floor of Wilsdorf Hall. In all cases they enthusiastically respond to any request for cleaning work and the result is typically of high quality. This situation has persisted for the past several years; I want to make sure that supervisors know of this good work, both present and recent past. - Rick Gangloff, F.W. Perry Professor of Engineering, MSE, Eng. & Applied Science

To Dale Newton: The installation of the Oriforme sculpture went very well in spite of the weather. Thank you for all your help. The base is really well built and looks great. - Ana Marie Liddell, Exhibitions Coordinator, The Fralin Museum of Art

To Ben Lane: We are grateful that Ben volunteered to represent the Jordan Hall staff on Employee Council. He did a wonderful job and went out of his way to help us understand what was expected for the recent insurance survey. He found out what records were needed so we did not lose coverage for our family members. - Judy Kingrea, Housekeeping Supervisor

To Robert Noble, Sheila Jones and Laura Roszell: I would like to bring to your attention the outstanding performance of Robert Noble and the warehouse staff (Sheila Jones and Laura Roszell). Since Robert has been managing the warehouse we have been getting better support and quicker turn around on our part orders. Robert’s attitude toward his job is something our organization should strive for every day; I appreciate the efforts he makes to make our jobs successful for our customers. We are very pleased with their work. - Tommy C. Farrer, HVAC Senior Supervisor

To Randy Spencer and Dave Roberts of Central Grounds Zone: Randy and Dave helped to resolve an electrical issue in the Old Cabell Hall Music Library. Faulty equipment caused an arc. Randy and Dave (investigated, solved the problem and) deserve all the credit. They were prompt, thorough and professional. - Douglas Hurd, Director of Facilities, UVa Library

To Edison Manampa, Bill Twigg and Randolph Morris: I much appreciate having Bill, PeeWee and Edison working on the 6th floor of Jordan. They all do a great job keeping the floors clean and the trash picked up. They are also all friendly people who make the other workers in Biochemistry feel safe and comfortable. - Kevin Cox, Facility Research Maintenance Coordinator, Dept. of Biochemistry & Molecular Genetics

To Mary Mitchell: It is really a pleasure to commend Mary who does an outstanding job of cleaning our laboratory as well as the remainder of the 4th floor. Garbage is collected and the floors maintained in pristine condition. She has taken the initiative to suggest when our lab floors need cleaning. Furthermore, Mary always brings a smile and a kind word to all her activities. She does her job in an outstanding manner and puts a smile on people’s faces while doing so. I wish all our employees had the same work ethic and positive demeanor! - John H. Bushwheller, Ph.D., Professor, Molecular Physiology & Biological Physics

To Charlotte Foster, Fred Woodson, and Michael Robinson: I want to express my appreciation for the great cleaning the carpet in the Physics Library. The library gets a lot of use and since students are allowed to bring in food and drink, there were some very challenging areas on our carpet to clean. Thanks to Charlotte, Fred and Michael, the carpet looks 100% better and that brightens the whole place up. I really appreciate all the effort and dedication displayed by your employees in ensuring that the Physics Library is an enjoyable place to work and study. - Vicky Ingram, Satellite Library Manager, Physics Library

To Ryan Taylor and Robbie Campbell: Robbie repaired some holes in the floor and installed a new name plate in the Crackerbox. Thank you for your help. You and Central Grounds Zone are phenomenal. - Gwendolyn Cassidy, BA Economics ’97, MEd ’14

To Norman Hughes, Debra Hamm, and Susie Jones: I want to say what a great job Wanda Sneed’s group – Norman, Debra and Susie - did in cleaning the 057 lab in Gilmer Hall. The floor was a disaster and it now looks like new. Please congratulate them on a job well done. - Ronnie L. Hoover, Biology Facilities Coordinator

To Andrew Dillard, Dora Gholson, Kevin Key, Reggie McGhee and Melvin Piet: The Tri-Annual AAALAC Inspection that took place on June 25 went very well for us. The inspectors found our satellite room to be in top form which in large was due to the cleanliness of the facility…. I am happy to report that you and your co-workers did an exceptional job. Your dedication and hard work is very much appreciated. You are to be commended for the role you played in the completion of this project. - Denise T. Holmes, Research Specialist/Lab Manager, Dept. of Biology

To Central Grounds Zone’s Vern Buchanan, Robbie Campbell, Ron Crawford, Chris Herndon, Gene Lyman, Darrell Napier, Dave Roberts, G.E. Shifflett, Jeff Shifflett, Kirk Soderlund, Randy Spencer and Kenny Thompson: I wanted to say thanks to Darrell Napier and the entire crew who responded to the recent flood in Cocke Hall after a rainstorm. (Resources were very quickly brought in to move furniture and steam clean carpets so the zone crew could repair damage and paint.) We really appreciate the quick response and everything looks great. Prof. Mikalson was really appreciative of the fact that his rugs were cleaned and Prof. Woodman was so happy that the guys got his phone and power strips working again. - Glenda S. Notman, Classics and Philosophy Administrative Supervisor

To Robin Ruffner Newman: I had the pleasure of working with Robin this weekend when she was assigned to Memorial Gym for a special event volleyball tournament Saturday night. Robin was awesome. She went out of her way to make sure that everything was taken care of for reopening Sunday. While she doesn’t normally work at Mem, she quickly became part of the team. We worked together to get things cleaned up and organized at the end of the tournament. It was a long day and Robin’s attitude, smile and positive nature really made clean up a pleasure. - Amanda Crombie, Aquatic Director, Intramural-Recreational Sports

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**Compliments from Customers**

**To** **John Tindall:** I appreciate the recent cleaning of my carpet, as well as the consistently good daily work being carried out by your staff on the 3rd floor of Wilsdorf Hall. In all cases they enthusiastically respond to any request for cleaning work and the result is typically of high quality. This situation has persisted for the past several years; I want to make sure that supervisors know of this good work, both present and recent past. - Rick Gangloff, F.W. Perry Professor of Engineering, MSE, Eng. & Applied Science

**To** **Vicky Ingram,** Satellite Library Manager, Physics Library

In ensuring that the Physics Library is an enjoyable place to work and appreciate all the effort and dedication displayed by your employees in ensuring that the Physics Library is an enjoyable place to work and study. —Vicky Ingram, Satellite Library Manager, Physics Library

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**Health Plan Information**

With the upcoming changes to the health plan, Facilities Management HR&T reminds you that UHR has made this information available online at [http://www.hr.virginia.edu/oe/oe-2014/](http://www.hr.virginia.edu/oe/oe-2014/). The website covers the following categories:

- New Health Plan Option: Basic Health
- Compare to Our Current Plans: Focus on Wellness
- New Dental Coverage Options: Working Spouse Provision
- Health and Dental Premiums and FAQs

**Open Enrollment is early this year: October 7-25.**

To help you prepare, use the on line check list to better understand your critical action items and what will happen if you do not actively participate in this process.

At the October 7 Benefits and Wellness Fair at Newcomb Hall, you can speak with Benefits representatives.

HR&T encourages you to contact UHR Customer Service at askhr@virginia.edu or 982.0123 regarding your specific questions.
Elevator Skills Perfectly Orchestrated

The Facilities Management Elevator Shop demonstrated additional skills when they completed their first re-rope of a University Hospital Health System elevator. Elevator re-rope is the complete replacement of all the cables associated with a traction elevator. The task required a carefully orchestrated team effort in four locations. (Left photo) Elevator Mechanics Stan Tokarz (left) and Mike Richard were positioned on top of the elevator car where they cut the old cable and married – interwove or joined – the original cable to the new cable so it could be routed over the sheave and connected to the counterweights. Mike pulled down on the cables as Stan pulled up the new cable. Elevator Maintenance Supervisor James Dowell was located outside the elevator car feeding the 517 feet of cable to Stan. (Right photo) Elevator Mechanic Scott Carter, located in the elevator pit, coiled the old cable which would be sent for recycling. Supervisor Eddie Morris was in the elevator machine room monitoring the cable’s tension to avoid a mishap. By using our in-house Elevator Shop team members rather than an outside contractor, Facilities Management saved the University several thousand dollars. The two days of work were completed behind an ICRA barrier in keeping with JCAHO requirements. Stan, James and Scott were experienced with this particular assignment since they had done the same work in previous employment outside the University. Elevator staff members stay current with new technology and maintenance through the Certified Elevator Technician (CET) Training Program, the Commonwealth of Virginia Elevator Mechanic Exam and the National Association of Elevator Safety Authorities elevator inspectors’ exam.

Photos by James Dowell

Congratulations to Top Performers in Building Services

Six front-line Building Services employees, identified as top performers by their respective supervisors and managers, graduated in May from a six-week course designed to prepare them for increasingly more challenging positions.

Jamie Carter, Ben Lane, Keith Lewis, David Peterson, Chelsea Short; and Jessica Worley graduated in May after completing weekly classes on communication, conflict prevention, problem solving and decision-making. The curriculum was designed and delivered by Building Services Training Manager Sandra Smith.

“The topics imparted skills and knowledge that will serve these students well in both personal and professional pursuits of excellence,” Sandra said.

After each topic, participants were assigned out-of-class case studies or Skillsoft courses to help reinforce lessons learned.

“One of the best outcomes of this course,” Sandra said, “was that the graduates together created a list of Guiding Principles based on course lessons and messages that had special meaning for them.”

UHR Employee Development’s fall calendar is available at http://www.hr.virginia.edu/other-hr-services/schedule. Resources include career services, Essential WorkSkills, Exceptional Assistants’ Network and Leadership Development. Visit http://www.hr.virginia.edu/other-hr-services/employee-development/professional-development/ for details. Academic Division employees have free access to over 3,500 eLearning courses through SkillSoft on topics ranging from software to business skills. Access SkillSoft at http://www.hr.virginia.edu/other-hr-services/employee-development/skillsoft/. Questions? Contact Director Tamara Sole at 924.5375.

Noted with Regret

Jack E. Roark died August 7. Jackie, as we knew him, served in the U.S. Air Force before joining Facilities Management in September 1981. During his 23 years with us, Jackie worked closely with project managers in charge of renovations throughout the University. Since the mid-1990s, Jack had supervised a team of electricians dedicated to the energy conservation through the Green Lights Program. Their work involved retrofitting light fixtures throughout University classrooms, offices and other facilities, often working nights and weekends to avoid disrupting the schedules of students, staff and faculty. As a result of this work, the University was recognized with eight national awards from the Environmental Protection Agency’s Green Lights and Energy Star programs. Jack retired in June 2004.

Charles Napier (left photo) passed away on July 12 at his home. Charles joined Health System Physical Plant as a plumber in January 2009. With patience and a willingness to share his knowledge, he was a respected mentor to many new apprentices. Charles’ strong work ethic and excellent skills contributed to the success of a number of Health System Renovation projects.

Lukie Browning (right photo) passed away on July 29. He worked at Health System Physical Plant as a plumber-steamfitter. Lukie retired from UVa in December 2010 with nearly 40 years of service. His keen sense of humor and excellent skills made many a plumbing emergency less stressful and ultimately successful. He was a team player who could always be relied on to help in emergencies.
Reaching Out to Our Community

Important Dates to Note

Early October: Watch for your open enrollment materials (mailed to your home address) which include more information about what’s new for 2014

October 7: Academic Division Benefits & Wellness Fair

October 7-25: Open enrollment for 2014 benefits. This is also the time to review and adjust your Flexible Spending Account (FSA). FSA allows you to have pre-tax money withdrawn from your paycheck to cover certain health care expenses and child care in 2014.

October 7-16: Trades Recertification Training. See HR&T website.

October 10: Annual Facilities Management BBQ - Enjoy!

October 11: Deadline for free biometric screenings on Grounds

October 31: Deadline for completing the online health assessment, Physician Screening Form in your Hoos Well Program Guide or My Chart (243.2500)

Questions about Benefits, Open Enrollment, Health Insurance changes?
Contact UVA Human Resources: 982-0123 or AskHR@virginia.edu

Congratulations to Warren (Hubba) Wood, Sign Shop Supervisor on being named one of the first recipients of the Cavalier Appreciation Award, presented at UVA’s September 14 home football game. In announcing the award, UVA Executive Vice President and Chief Operating Officer Patrick D. Hogan said, “You received this well-deserved recognition in honor of your service to this institution, particularly your work on behalf of parents, students, employees and visitors who depend on clear and well-positioned signs. Your work involves many last-minute requests...you excel in delivering a quality product under a tight deadline. Thank you for your commitment to the University of Virginia.”

For the fourth consecutive year, FM employees donated an overflowing barrel of school supplies to the annual Salvation Army school supply drive. The collection benefits low income kindergarten through 8th grade students in area public schools. Our Employee Council sponsors the collection in coordination with UVA Community Relations.

For the 2013 Day of Caring, Building Services’ David Petersen, Jesse Johnson, Sandy Payne and Idris Hassan were on the 11-member team that had every window at the Senior Center – and the interior – gleaming in record time.

Jamal Gordon (above) and Nick Gentry (right) of Recycling were among the almost 30 supporters who came out to support the August 8 Virginia Blood Services (VBS) drive at Facilities Management. Jamal is a frequent donor because “I like being able to help other people,” he said.

At Lane Babe Ruth Field, Landscape’s Nathan Skelton and (not pictured) Chris Ward aerated the turf for a better environment.

Back at Camp Holiday Trails, Mike Rosson, Charlie Durrer, Tyler Mitchell and Jody Lahendro filled in washed out areas at the bridge. Eighty other FM employees cleaned and repaired cabins, buildings and other facilities; cut bush, mulched and weeded; and in all building checked for plumbing problems, performed HVAC inspection, cleaned units and changed filters.

Perspective

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