The Facilities Planning & Construction (FP&C) Health System and Gilbane team who managed construction of the $74 million Emily Couric Clinical Cancer Center – (L-R) members Senior Construction Administration Manager Chris Hoy (left), Gilbane Senior Project Engineer Bobby Grubbs, FP&C Senior Project Manager Fred Dunn, Gilbane Senior Project Manager Michael Poulin, FP&C Senior Construction Administration Manager Bree Knick, Gilbane General Superintendent Jeff McVey, and FP&C Construction Administration Manager Dave Watkins posed at the East Entrance reception area. An aerial photograph of Rockfish Gap on the Benefactor Wall behind the reception desk introduces the first floor’s Blue Ridge Mountain motif. A Coastal Plains theme runs throughout the second floor while the third floor reflects a Shenandoah Valley motif. More information and a virtual tour of the Center, visit, http://www.healthsystem.virginia.edu/internet/development/support/buildings_cancer.cfm.

2011 Apprentice Recruitment Events

Facilities Management is recruiting for a limited number of positions in the following trades:

- Carpentry
- Electrical
- Electronic Technician
- Plumbing

Applicants must be at least 18 years of age and possess a GED or be high school graduates by August 1, 2011. Online applications for this year’s Apprentice positions will be accepted from April 1-22, 2011 only. Interested applicants are invited to an HR&T’s Informational Apprenticeship Job Fair on April 12, in Alumni Hall, 211 Emmet St. South, from 9:00 - 11:00 a.m.

More information on the Apprentice Program is available online at http://www.fm.virginia.edu/hrt including how to apply and brochures relating to the Apprenticeship Program.

In the Winner’s Circle...

Mario Biazon of Building Services was one of several Facilities Management employees who read their award-winning essays at the Virginia Festival of the Book’s March 17 Voices of Adult Learners event. Other winners were Brigitte Brooeh, Idris Hassan, Dedrick Johnson, Lailuma Khair Khawa, Abdalla Mohamed, Ronnie Townsend and Ayse Yetim. They are participating in English as a Second Language and GED classes offered by Facilities Management and taught by Charlottesville City Schools Adult Learning Center. More winners on page 3 and soon on line. Essays are available at http://adulted.avenue.org/v11/vogl.html

Brydie Ragan Photo
Central Grounds Zone members include (front row L-R) Rodney Shifflett, Mark Bowman, Tiawan Benston, Juan Colindres, HVAC Supervisor Gary Harris, Chris Herndon, Aaron Morris; (middle row L-R) W.J. Baird, Alton Morris, Kenneth Thompson, Kirk Soderlund, Dave Roberts, Les Givens; (3rd row) Zone Superintendent Ryan Taylor, Robbie Campbell, Maintenance Supervisor Darrell Napier, Zone Maintenance Supervisor Randy Spencer, Jeff Shifflett, Erik Duke and (far right) Wayne Mays. (back row L-R) Thomas Cromwell and Jason Simmons. E.R. Deane and G.E. Shiflett were unavailable for this photo.

Meet the New Central Grounds Zone

Center photo: Zone Superintendent Ryan Taylor is a UVa graduate and has spent the last two years as a project manager in FP&C.
Left: Chris Herndon and Kenneth Thompson prepare for painting in Randall Hall.
Right: HVAC Mechanic Alton Morris and Apprentice Mark Bowman do preventive maintenance below Robertson Hall.

A map of the Central Grounds Zone is available at [http://www.fm.virginia.edu/docs/Zones/ZoneMapCentralGrounds.pdf](http://www.fm.virginia.edu/docs/Zones/ZoneMapCentralGrounds.pdf)

Assistant Mechanic Rodney Shifflett prepares to replace HVAC filters.

Plumber Erik Duke was cleaning storm drains at Rouss just before heavy rains could have caused problems if the drains were blocked.

Electrician Jeff Shifflett ensures that all light fixtures are working and energy efficient.
In preparation for the February 26 dedication of the Emily Couric Clinical Cancer Center, Shannon Adams, Mike Dillard (center back) and Fred Averill work in the Center’s Alice T. and William H. Goodwin Tranquility Garden. Landscape team members worked steadily in the days before, transforming the former parking garage area with 35 truckloads of topsoil, 120 cubic yards of mulch and trees, shrubs, groundcover and perennials. The Landscape Projects Crew (Wes Franklin, Mike Dillard, Kassim Hassan, and Phil Saunders) did 90% of the installation. With assistance from others including Michelle Beaudreau, Chris Brooks and Jim Murphy, Landscape completed in three weeks what would normally take six weeks, according to Todd Romanac, Landscape Projects Supervisor. “The Projects Crew worked extra hours and toward the end, 20 landscapers completed liriope and an additional planting along the fence in one day. Despite the time frame, everything went very smoothly and there was never a feeling of desperation,” Todd added.

Facilities Management Employee Council welcomed Valerie Knapp (seated 2nd from right) who represents our colleagues in Housing Zone. Other representatives are (seated L-R) Chad Simpson, Greg Rogers and Recorder Joyce Chewning; (standing L-R) Jay Klingel, senior management official; Chair Westley Chesser, Shawn Trainum, Molly Shifflett, Bernard Curry, Judy Kingrea, Anita Agee and Will Shaw. Council’s newly launched website http://sp.fm.virginia.edu/employecouncil/SitePages/Home.aspx is available to employees.

April 4: Facilities Management employees, along with all UVA staff, students and faculty are invited http://www.virginia.edu/sandridge/pdf/Invitation.LWS%20Appreciation%20BBQ.pdf to attend the Leonard Sandridge Appreciation BBQ Monday, April 4 at John Paul Johns Arena, 11:30-2 pm.

April 16: As part of the inauguration of Teresa A. Sullivan, the University of Virginia’s eighth president, Cavaliers Care: A Day of Service for students, alumni, faculty, staff, and community members will take place on Saturday, April 16. The Day of Service offers many opportunities to participate in various service projects at Greer Elementary School and completing a clean-up in the Jefferson Park Avenue neighborhood. Facilities Management volunteers will be building picnic tables and benches for the Greer and Jackson Via elementary schools. Need more details? Contact Mark Stanis at mss5s@virginia.edu For more information about the inauguration, the Day of Service and to register for event, visit http://www.virginia.edu/inauguration/

GED students Ronnie Townsend (2nd from L) and Dedrick Johnson (2nd from R) were congratulated by GED Instructors Dorita Wood (L) and Nancy Smith (R ), Adult Learning Center Director Susan Erno, and Vice President and Chief Human Resources Officer Susan Carkeek at a March 30 reading by Facilities Management’s GED students. GED students were reading their award winning essays selected for the Voices of Adult Learners during the Virginia Festival of the Book. Abdalla Mohamed, who also had a winning GED essay, was unavailable for this photo.
If you earn $49,000 or less, you can get your tax return prepared for free! You may not realize that you qualify for certain tax benefits like the federal Earned Income Tax Credit. The tax returns will be prepared for free by Madison House and U.Va. Law School student volunteers, trained and certified by the Internal Revenue Service as part of the Volunteer Income Tax Assistance program. Let them help prepare your return and you’ll see any possible refunds in about ten days.

Where:
- UVa Human Resources, Michie North, 918 Emmet St.

Who’s Eligible:
All U.Va. employees (including wage and part-time and Medical Center employees), who
- earn $49,000 or less annually,
- do not have investment income in excess of $3,100
- do not itemize deductions on their returns,
- do not have capital gains or losses, and
- who are not non-resident aliens (To determine your status as a non-resident or resident alien, please visit this University of Texas website [http://www.utexas.edu/international/taxes/status.html](http://www.utexas.edu/international/taxes/status.html))

What to Bring:
- Government issued photo identification
- Valid Social Security cards for the taxpayer, spouse and all dependents
- Wages and earning statements: W-2s, 1098s and 1099s from all employers and unemployment compensation, if applicable
- Daycare expenses paid in 2010 and the daycare provider’s name, address, and federal EIN number
- A voided check or deposit slip if you want your refund to be direct deposited

Please note: If you want to file a “married filing jointly” return, both spouses must be present. Questions? Please call 434.982.0123 or email [AskHR@virginia.edu](mailto:AskHR@virginia.edu)

When:
Monday and Wednesday evenings, 5:30 to 7:30 p.m., and Saturdays, from 10:30 a.m. to 12:30 p.m., January 31-April 18 by appointment only—limited walk-ins available.

Appointments may be scheduled online at [www.vitavirginia.org/appointments](http://www.vitavirginia.org/appointments)
Joe Keeton (center), FP&C Health System Senior Construction Administration Manager, retired March 24. Joe’s career began as a registered architect with his own practice in Dallas. He later moved to Northern Virginia where he became involved in healthcare design working for various firms including projects at the University of Virginia. Joe joined the University in August 2000. During his 10 years here, Joe managed critical projects for the School of Medicine and the Medical Center, including state-of-the-art research laboratories and patient care facility renovations. “The sheer volume and dollar volume of the renovations that you managed is significant,” FP&C Director Sack Johannesmeyer (2nd from R) said. “Your contributions to the University have been extensive and your dedication, thoughtfulness and attention to detail have made a lasting influence.” With Joe are FP&C HS Director George Southwell, and Senior Project Managers Mashal Afredi and (R) Fred Dunn.

Electrician Eddie Kidd (left photo at his 40th graduation set-up, and right, sharing his musical talents with colleagues before his farewell party) retired January 28 after more than 41 years of service. He came to UVa as a temp for Building and Grounds in 1969 and in 1970 became full-time as an Electrical Assistant. Eddie worked on many successful projects throughout his first years while also earning his electrical Journeyman license in 1982 and his Masters Electrical license in 1995. Eddie was recognized over the years for his contributions to projects such as U-Hall locker rooms, Memorial Gym, Baseball practice cage, Clemons Library circulation desk, Wilson Hall, MR-3, Carruthers Hall, and the Environmental Protection Agency’s Green Lights program that revamped the University’s lighting. His work was described as “well-done, outstanding quality and workmanship, impressive.” Early in his career, Eddie also worked on large projects like the Carruthers Hall acquisition; converting the old Pepsi Plant to Parking & Transportation; numerous jobs in the old hospital and the Morgue. In the over four decades, Eddie has worked in nearly every building on UVA grounds. Eddie was always depended on and always proved himself dependable. In the final weeks of his career, Eddie proudly worked at McLeod Hall on the largest renovation Project Services has ever taken on.

Wanda Hedges retired January 14 with 35 years of impressive service to the University. She began work at UVa in 1976, the year “the Rotunda reopened after a major renovation and world attention turned to Charlottesville when Queen Elizabeth II visited as part of the United States bicentennial celebration,” Don Sundgren wrote in a letter of congratulations. After working as an attendant specialist in the burn unit, she moved to Clinical Engineering as a clerk in 1979. After advancing through positions with the Medical Center and Darden, Wanda joined Facilities Management in 1998 working at the service desk. In 2005, she was promoted to a customer relations manager position where she diligently served Facilities Management and its customers. The Athletics Department especially benefitted from her efforts. Her work on behalf of patients, students, faculty and staff are greatly appreciated. Wanda is also a certified Emergency Medical Technician and dedicated years of service to the Greene County Rescue Squad. She taught many colleagues here CPR and basic life support classes.
Compliments from Customers...

To the SW McCormick Zone crew and Cindy Campbell: When we recently had temperature issues with a faculty office, several of your HVAC crew (Dan McGeehan, Cindy and others) in Olsson Hall worked to identify the problem. They fixed all the UVa equipment and determined that it was a contractor issue. Cindy Campbell went above and beyond to help us with that office issue, checking with us frequently. When she found that the vendor had not fixed the problem, she took additional steps to get them here to fix it. We believe Cindy is a great asset to your department and the entire University. We are grateful to have her helping us. Thank you to all the crew. -Terri Corcoran, Admin. Assistant to the Chair, Systems & Information Engineering Dept.

To Wanda Snead and the Housekeeping Staff in Materials Science & Engineering (MSE) Department: Thank you for all your hard work in preparation for President Sullivan’s reception February 18. As always, you and the staff provided above and beyond exceptional service. MSE is extremely fortunate to have such great employees working with us. -Jean Vining Reese, Chair’s Assistant, Materials Science & Engineering Dept.

To Forrest Johnson and Adam Garner of the Fire Systems crew for their outstanding work safely removing the halon tanks from Alderman Library vault. It was a complex and labor intensive job that they accomplished safely and efficiently. I also congratulate and thank Bobby Stanley and George Crump for removing the old vault fire panel and replacing it with a new addressable panel. This was also a complex job and they all did it with outstanding professionalism. We appreciate their outstanding work. The students who use the McGregor Room do, too. - Douglas P. Hurd, Director, Library Facilities, Alderman Library

To Shirley Elcox: When I was changing the toner in my laser printer, the end of the ink cartridge separated and the black powder contained within went all over the place. Supervisor Wanda Snead sent Shirley Elcox who did an excellent job in cleaning up the desk, carpet and wall. I was amazed at the end result considering the amount of residue scattered about the office. I want to show my appreciation and ask that the housekeeping staff receive the recognition for the great job they are doing. -Ronnie L. Hoover, Biology Facilities Coordinator

To Mike Moskalski of Project Services Plumbing: At the JAG School when backing into my parking space, I somehow caught my muffler on a piece of rebar. My car was immobile. I had no clue what to do - I went upstairs where some guys were redoing our 4th floor to borrow a hacksaw. They were super cool and let me borrow one. It didn’t work at all. So I was resigned to calling a towtruck, spending a few hours and a few hundred bucks as soon as class let out. Without me even knowing, Mike Moskalski took his lunchbreak to fix the problem. No damage to my car, no money or time lost, and he wouldn’t even let me buy him lunch. I trust Mike gets recognized when it comes time to hand out attaboys. - Sean Patton, Major, USMC

To Phyllis Meredith of Olsson Hall Housekeeping: When I arrive at my Olsson Hall office about 8:30 a.m., Ms. Meredith is engaged in her duties nearby and always greets me in a pleasantly and cheerfully. During the latter part of January, there were several episodes of inclement weather. On one occasion, the University closed early. Despite the bad weather, Ms. Meredith was hard at work each morning just as she always is. On the days of the worst weather, few people arrived on time, but Ms. Meredith always did. I hope you will have an opportunity to commend Ms. Meredith for her superior performance generally and her dedication to on-time arrival during the winter weather. She is a credit to Facilities Management. - John Knight B.Sc., ARCS, Ph.D., Chair, Grad Admissions, Prof., Computer Sci.Dpt.

To Mike Robinson, Jody McGowin and Charlotte Foster: On behalf of the Physics Department, thank you for assigning Mike, Jody and Charlotte here. We are very pleased with their work ethics and performance. They are always courteous, friendly, thoughtful, energetic...they stay focused on their duties and responsibilities. They go out of their way to ensure that everything runs smoothly. We applaud them for their hard work and motivation. They take pride in what they do and it is reflected in our very clean environment. We are proud to have them on our team. - Faye Safeley, Beverly Martyn, Chris Floyd and Patti Hall of the Physics Department

To Dorothy Payne: I want to relay my gratitude and praise for Ms. Payne. I am a graduate student at the School of Nursing and a RN at the hospital. One night recently, I had lost my wallet and needed a study area quickly. Ms. Taylor went out of her way to help me and her friendly demeanor was just what I needed during such a stressful time. She was working hard, too! She was just great! - Stephanie McNerney, RN

To Robbie (Hot Dog) Campbell and G.E. Shiflett of Central Grounds Zone: Thank you for the excellent job repairing our door. We appreciate your work to remove this ongoing nuisance. -Lloyd Banks, Graduate Financial Aid Operations and Fiscal Manager

Hoo’s in the News
Noted with Regret

Dick Smith, formerly of Facilities Planning and Construction, died March 5. He joined Facilities Management in May 1987, serving for two years as a Utilities Analyst in the Utilities Department. For the next 10 years, he worked as a Project Manager in FP&C until he retired December 30, 1998. As a Utilities Analyst he planned expenditures and coordinated the fiscal programming of utilities improvements. Several of Dick’s outstanding accomplishments while with Facilities Management include refurbishing the HVAC system for Wilson Hall, Heating Plant improvements and renovations, and founding the HVAC Committee. Dick managed a myriad of other Utility, Mechanical and HVAC oriented projects during his 12 years at the University. “Dick’s professional performance, positive attitude, dedicated work ethic and easy going personality contributed immeasurably to the high state of operational capability and readiness of the organization...” his retirement plaque read. Dick’s earlier career included service in Navy, the Army Air Corps and the US Air Force with work on the carrier USS Enterprise and later at local industries.

Congratulations on Professional & Educational Achievements

FP&C Project Manager Kate Meyer earned her graduate-level Project Management Program Certification from the UVa School of Continuing and Professional Studies (SCPS) in December. The 8-course certificate included instruction in best practices in project management; project schedule, cost and budget control; concepts and techniques that can be used to effectively manage project risks. One of the courses explored the difference between leadership and management, how to apply a variety of leadership techniques in a project environment, and related issues. Elective courses introduced the skills specific to different industries and built on the required courses. Information on this and other SCPS certifications is available at http://www.scps.virginia.edu/

Elevator Assistant Mechanic Brian Mundy passed the Commonwealth of Virginia Elevator Mechanic’s Exam on 2-28-2011. This accomplishment is the result of Brian’s hard work and determination to learn about elevator operation, controls, machinery, and maintenance. On his own time, Brian studied extensively, including the primary elevator code book, A-17.1. Brian joins a growing list of elevator maintenance teams here who have obtained their mechanic’s license and achieved the higher standards here at the University of Virginia, Elevator Maintenance Superintendent Eddie Morris noted.

FP&C Administration Staff Kenn McDermott and Dave Blair recently received Certificates of Achievement for SharePoint 2010 Power Users and SharePoint 2010 Designer advanced training classes offered by SusQTech, a Microsoft Gold Certified Partner. Both of these three-day classes will help Kenn and Dave complete their development of the new FP&C, Project and University Building Official SharePoint web sites with full deployment anticipated during 2011.

HSPP Electrician Senior Michael Richard passed the Commonwealth of Virginia Master Electrician’s exam on March 17. He holds an Associate’s degree in electrical engineering from Vermont Technical College.

HR&T Announces:

Jen Krahn joined Facilities Management Human Resources & Training team as a Human Resources Generalist in January. Jen comes to us from the Department of Parking and Transportation, where she served as their Human Resources Generalist. She brings many skills and experience related to performance management, policies, and recruitment and hiring practices. Prior to working at UVA, she worked in the corporate HR environment as a recruiter and staffing coordinator for legal staffing companies in New York City, Washington DC, and Richmond. Jen may be reached at jak8w@virginia.edu or 243-1978. Her office is temporarily in Room 128 in the Leake Building.

Mark Your Calendar

April 4-8 Employee Appreciation Week sponsored by UVA students

April 12 Apprenticeship Program Job Fair, Alumni Hall

May 5 Photos of 25, 30, 35, 40+ Years of Service Employees

May 18 Service Recognition ceremony for 10, 15, 20-year employees John Paul Jones Arena

June 7 Service Recognition ceremony for 25-50+ years of service, 5:30 p.m. - 8:30 p.m., Boars Head Inn

June 16 Ice Cream Social & Car Show Facilities Management Shop

July 20 Apprentice & Education Recognition Ceremony 9:30 to 10:30 am., Alumni Hall

November 9 Annual FM BBQ

The January 2011 Leadership Forum included a special introductory presentation by UVA President Teresa Sullivan followed by a day of thought-provoking presentations and challenges. This year’s Forum, titled “Building Blocks,” provided supervisory employees with information on a variety of key topics including, coaching, motivation, conflict resolution, building team, and time management.

The annual Leadership Forum is a training event held for Facilities Management’s 200 supervisors, managers, and directors. Each year offers new topics and material aimed to enhance participants’ ability to perform the critical functions of their supervisory role. Previous Leadership Forum topics included:

- The Whole Leader (2010)
- Strategic Leadership: Communicating for Results (2009)
- Effective Communication: Mutual Respect (2008)
- From Vets to the Net: Leading Across Generations (2007)

Housing Zone’s Victoria Heflin and Deneen Morris discuss points presented in Teams: Building an Effective Workgroup.

As the forum closed, participants including (L-R) Larry Shackelford, Dade Van Der Werf, and Mark Roach, noted their “takeaway ideas” and lessons learned.

The winning team for “Creative uses for duct tape” included (L-R) Brian Tinnell, Derek Wilson, Phyllis Gough, Deneen Morris and Gene Bellomy.

Sustainability Outreach Coordinator Nina Morris and Housing Zone Supervisor Chris D. Page - part of winning team/table with the greatest number of overall suggestions for the brainstorming activities - show off their prizes.