In This Issue

Pavilion VI..............................2
Compliments...........................2
Customer Profile.....................3
Work in Progress.....................2-3
Hoo’s New, etc.........................4
News to Use............................4
Safety is Our Priority...............5
Fac Mgmt Reorganization.........6
BBQ Honors You!.....................8

Perspective Fourth Quarter 2007

Hoo’s in the News

Construction of the Curry School of Education’s new $37.2 million Bavaro Hall is managed by J. Shannon Barras, AIA, LEED AP, Senior Project Manager, and Richard F. Sergi, Senior Construction Administration Manager. Bavaro Hall will provide new office, meeting and clinic space. Daniel Meyers, a Boston businessman who chairs the Curry School Foundation Board, made the $22 million gift to launch the Curry School’s campaign for new programs and facilities. The 64,149 sq.ft facility is named in honor of Meyers’ family friend, Anthony D. “Wally” Bavaro, a public school teacher and coach whom he greatly admired. Building construction is slated to be complete by March 2010. More information is at http://www.teach.virginia.edu/index.php?option=com_content&task=view&id=1237

Good news if you want to attend family shows at John Paul Jones (JPJ) Arena: University Human Resources (UHR) is partnering with JPJ to offer discounts to selected shows and events. Information is at www.hrs.virginia.edu/benefits/jpj or see FacMgt HR&T in Room 126 at 575 Alderman Road.

Facilities Management’s Landscape Division recently received two Grand Awards and an Honor Award in the Professional Grounds Management Society’s 2007 Green Star Awards competition, highlighting the work of the almost 70 individuals who comprise UVA’s landscape team. Representing them are (L-R) front row: Roger Conner, Damchoe Gyaltsen, Travis Mawyer, Greg Rogers, Lisa Breeden, Dorjee Damdoo, Ernest Scott, Shawn Tindall, Ibrahim Jour, Rich Hopkins; 2nd row Andrew Willis, Jason Kent, Joe Mattera, Mike Beaudreau, Mike Dillard, Todd Romanac, Chris Ward, Deborah Tyler; 3rd row David Wood, Kassim Hassan, Philip Saunders, Michael Leff, Bobby Breckenridge, Tim Gilmer, Don Goebel, Bernard Farish, Alex Jackson, Phillip McMullen, Mike Henrietta; 4th row Kevin Beal, Jerry Brown, David Starkes, Bill Griffin, Steve Fuss, Steve Hester, Roland Von der Muhl, Brian Ferguson, Daniel Stratton, Fred Averill, Dale Novotny, Otha Vannoy, Josh Seiler, Chris Toney, Howard Brown. The awards were presented at the Green Industry and Equipment Expo in Louisville, KY in late October. Awards are not new to this talented team: The UVA Landscape Division earned PGMS awards for outstanding work in 2004 and the Briggs & Stratton Top 10 Lawns award in 2000.

Tracy McFadden Photo
All in a Season’s Work...

Pavilion VI was a Fall 2007 project for Facilities Management shops, under the direction of Project Manager Bret Gentry and Historic Maintenance Supervisor Darrell Napier, as they made preparations for the new residents, Senior Vice President for Development and Public Affairs Robert Sweeney and his family. The project was on the historic Academical Village and was completed in time for the Sweeneys to enjoy the traditional Halloween on the Lawn. Photos counter clockwise from left: Mason Aaron Morris and (not pictured) Glenn Hall did extensive repairs to the exterior. Most projects have unexpected “events” and a broken sprinkler head in the ceiling was exactly such an event that required fast response and new insulation installed by Carpenters Chris Herndon and Vern Buchanan. When move-in day finally arrived, the Moving Crew, including (shown here) David Wood and Dave Starkes, Jerry Brown and Kassim Hassan in the background and (not shown) Don Goebel, Bernie Farish and Supervisor Todd Romanac navigated stairs and hallways, making moving 200 lb. cabinets look easy. Others who worked on the project included the Preservation Team of Brian Hogg, Mark Kutney, Jody Lahendro and Kate Meyer as well as Historic Maintenance’s Barry Higgins, G.E. Shiflett, Kenneth Thompson & Supervisor Darrell Napier; Housekeepers Jannie Fincham, Kathy Moon; Electricians David Roberts, James O’Rourke, Wayne Russell, David Roberts, Donald Spencer, Steven Wood; Painters Hollis Lawson, Frankie Payne, Supervisor Tommie Collier; Glenda Ferguson of Work Mgmt. Contract Admin.; Plumbers Donnie Hackney, Tiwan Benston; Mason Dale Newton; Plasterers Bobby Shafer, Charles Pierce, Chris Deane; Sheet Metal Techs Russell Jackson, Mike Clements, Supervisor Greg Clements; HVAC Mechanic E.R. Deane; Service Call Techs Kirk Soderlund, David Perry; Fire Safety Techs Red Dansey, Matt Acree, Pat O’Gorman, Supervisor Frank Coffiman.

Compliments from Customers to...

Electricians Dave Roberts and Jim O’Rourke- We are very pleased with the holiday lights on the handrails at the residence of President and Mrs. Casteen. Please give our compliments to the team of guys that worked very hard. I am especially thankful for their attention to detail and coordinated management…it is exactly done as expected. Thanks! --Karen D. McGrath, Director, Carr’s Hill

Thanks to Gary Wood, North Grounds Superintendent, Vivian Walls, Housekeeping Supervisor, Mark Fitzgerald, Maintenance Supervisor, and Tim Spencer, Landscape Supervisor and your staff for another superb effort preparing the Legal Center and School to host The Judge Advocate General’s World Wide Continuing Legal Education Conference October 1-5, 2007. This event is of great importance, and your efforts in ensuring that our facilities looked their very best are greatly appreciated. -- Col. John P. Ley, Jr., US Army, Commanding, JAG Legal Center & School

Electricians Joey Fitzgerald, Henry Garrison and Eddie Kidd: Thanks for the wonderful response to the light controller problem in Chemistry. Everyone did a super job. – Eddie Byers, Research Administrator, and Dr. Robert Burnett, Professor, Chemistry Dept.

Thanks to the Housekeeping staff headed by Deborah Palmer and Doris Vest for the fantastic job preparing for the annual Carter Foundation and Carter Advisory Board Meetings. Judy Gentry not only kept up the day-to-day work on MR4 but also helped strip, wax and buff floors on schedule. Judy and those who helped her deserve to be recognized for their tireless efforts and “get the job done” attitude to help make events successful. – Linda B. Mikell, Bus.Mgr., Bierne B. Carter Ctr. for Immunology Research

John Hicks of McCormick Zone – Thanks for your special efforts to keep me informed about the progress of the repair work. – Cheryl Summers, Library Specialist, Brown Science & Engineering Library
And Works in Progress

Renovations trades worked before and during the December holidays to build a prototype of a South Lawn classroom in Cabell Hall so students and future South Lawn occupants could see the unique and sophisticated details that were going into the new facility. Clockwise from top left: Mike Kolczynski and Supervisor Marcellus Dent of Sheet Metal seal insulation on ductwork. Electricians Henry Garrison, J.R. Jackson, Eddie Kidd and Joey Fitzgerald did the new wiring. Painters Kenneth Thompson and G.E. Shiflett worked later after completing Montebello and Pavilion VI. Carpenters David Simpson and Ned Rosson drilled framework according to drawings. Others who contributed to the project but not pictured here were Renovations Assistant Director Joe Lane and Lead Carpenter Brian Tinnell. Also contributing were the Masonry, Plumbing and HVAC shops. Housekeeping Supervisor Jimmy Williams’ team headed by Hattie Agee and Wanda Lucas did a terrific job reclaiming the floor after all the renovation traffic left, Joe added.

Customer Profile: Barry Baber
Materials Science & Engineering Lab/Building Manager

Barry Baber, a member of our Facilities Coordinators group and Lab/Building Manager of Materials Science and Engineering (MSE), manages all lab/building facilities of the 40,000 sq ft. MSE building as well as all of the lab/office space within the new 100,000 sq. ft. Wilsdorf Hall.

“My trade is very diverse - I am a jack of all trades,” Barry said. A 1979 graduate of Albemarle High School and a life-long resident of the Charlottesville area, Barry worked in Quality Control at Teledyne Avionics in Earlysville after college.

After eight years with Teledyne, I decided to change my path and accepted a position at MSE in 1989.” Barry and his wife Cecelia have two children, Jacob, 11 and Juliet, 7.

“Materials Science is a solid organization with 24 faculty members, 27 research professionals, 17 staff members and 100 graduate students, including the faculty and students of Engineering Physics,” Barry explained. “Our future is solidified by recent additions to our faculty, as well as our new building that triples our state-of-the-art research space. This department is constantly striving to make every year better than the last. That is due to the pride and dedication of all who work here.”

Over the last 18 years at UVa, I have met some extraordinary people within the Facilities Management family. Everyone from the help desk to upper management has a lot of pride in what she/he does.

Customer Profile for this issue was written by Customer Service Manager Reggie Steppe. We welcome your thoughts on how we can build a stronger staff-customer relationship.--Mark Webb, Associate Director of Work Management
Hoo’s Transferred & Promoted *

**Operations**
- William Baird, HVAC I&R Tech
- Kemper Tomlin, Construction Supt.
- Matthew Acree, Fire Systems Sr. Tech

**HSPP**
- Stephen Faulconer, Jr., Mstr Maint. Tech
- Paul Via, Carpenter
- Maurice Gough, Trades Utility Wkr.
- Jesse Thomas, Painter

**Energy & Utilities**
- George Kinch, Boiler Oper. Assist.
- Tsering Wangla, Trades Utility Wkr.
- Scott Williams, Maint.Tech. Assist.
- Westley Chesser, Fire Systems Tech.

**FP&C**

*New hires, transfers and promotions from wage/temporary status to full-time, September 19-December 10, 2007*

---

**News for Hoos to Use**

The Recycling Division at Facilities Management has taken responsibility for the **collection and storage of all incandescent lamps and electronic ballasts**. We’ll be accepting these on the first & third Wednesday of each month, at the trailer nearest the cabinet shop on Alderman Road. All boxes collected must be sealed completely and all holes taped over. Questions or concerns may be directed to Sonny Beale, Manager, Division of Recoverable & Disposable Resources, bcb8s@virginia.edu, 982-5438 or 531-9636.

According to a September news release from Governor Tim Kaine, a national study found that almost 70% of people turning 65 will need some long-term care for one year or longer. Virginians can request a **free “Own Your Future” DVD** that focuses on long-term care planning. It includes information about Medicare and Medicaid as well as tips on aging well. Also available is the Long-term Care Planning Kit. To order the DVD and Long-term Care Planning Kit, or to learn more about “Own Your Future,” visit [www.longtermcare.gov](http://www.longtermcare.gov) or call 1-866-752-6582. For more information about Virginia’s Long-term Care Partnership visit [www.valtcpartnership.org](http://www.valtcpartnership.org) or contact the Virginia Department for the Aging at 1-800-552-3402 and ask for a referral to the Virginia Insurance Counseling & Assistance Program.

Beginning in January 2008, state employees, their spouses and adult dependents will be able to participate in the national **Weight Watchers program at special pricing**. In addition, employees eligible to participate in the state health plans may apply for a 50-percent reimbursement of the cost. “Weight Watchers has a proven track record of success in helping people lose weight and keep it off, Governor Tim Kaine said in a letter to state employees. There are four convenient ways to participate, including at work, at home, online and in your local community. Learn more on how to participate and be reimbursed by visiting [http://www.dhrm.virginia.gov/weightwatchers.html](http://www.dhrm.virginia.gov/weightwatchers.html).

---

**Congratulations on Professional Development**

**Lander Medlin**, APPA Executive Director, presented Lockshop Supervisor **Gene Bellomy** a certificate recognizing his completion of the APPA Institute’s four tracks for Facilities Management.

**Chris Haney**, Trades Utility Senior Worker with HSPP Renovations, earned his GED in December.

**J. Shannon Barras**, AIA, Senior Project Manager with FP&C, recently earned certification as a Leadership in Energy and Environmental Design Accredited Professional (LEED AP) from the U.S. Green Building Council (USGBC).

**Richard Hopkins**, Landscape Superintendent, and **Mark Utz**, HSPP Mechanical Engineer Consultant, completed Leadership Strategies in December. Leadership Strategies is the University of Virginia’s Leadership Development Program for administrative and academic leaders of work-groups and teams.
Safety is Our Priority

Hi - I am Brian Shiffl ett, one of the two Facilities Management safety officers – Mark Breeden, the other safety officer, and I will be writing short articles that review some safety areas in which we need your help.

Did you know that we had 115 accident reports filed for the fiscal year 2006/2007? Those accidents cost $159,562 in medical expenses, not to mention the lost days from work. Of those 115 accident reports, 50 were reports only with no medical treatment needed.

I would like to talk about the 20 falls that we had. The medical costs for the falls was $18,882 for the fiscal year. Over half of these accidents involved Building Services employees who were stripping floors. Injuries ranged from falling in the stripping solution on the slippery floor to falling when mopping up the out wax.

Slipping is a Serious Safety Problem

We don’t want our employees getting hurt so here are a few things to remember:

• always wear your stripping boots when working with the stripping solution
• when the job is over, take a few extra minutes to properly clean the boots you were wearing: use warm, soapy water to wash all the old wax out of the bottom pads
• let your supervisor know when the boots need to be replaced
• always pour the solution in front of where you will be walking so you do not have to walk back through it. Be sure you have a good grip on the buffer before you squeeze the trigger to start.

Good Housekeeping is Everyone’s Responsibility

Another area I would like to talk about is falls on the job site. The problem usually occurs when there is more than one trade working on the site at the same time. We can get in each others way or leave tools or equipment out and a co-worker falls over them.

Housekeeping issues on the job site can also cause falls:

• take the time to put your tools and equipment up when you are finished with them, even if you’re going to use them later the same day.
• move those ladders out of the middle of the room if they are not in use.
• roll extension cords up and put them back in the toolbox when you finish with them.

It is everyone’s responsibility to pick up and clean up the job site.

Of course, none of what I’ve said today is new – you’ve heard it before. This is just a friendly reminder so we can all go home to our families as safe and healthy as we were when we got to work this morning.

Remember, safety first!

Watt’s Happening...

UVA Recycling’s student employees Lindsey Daniels, Ben Chrisinger and Ina Clark were key supporters for the University’s first Energy Day in October, organized by Energy Engineer Libba Bowling of Energy & Utilities. Then in November, Lindsey organized the November 14 America Recycles Day event, with the support of Ben, Ina, and the rest of Recycling’s student employees and Conservation Advocate volunteers. More information is available at [http://recycle.virginia.edu](http://recycle.virginia.edu). Lindsey is also the planner for the April 22 Earth Day events as well as Recyclemania. More information is available at [http://www.virginia.edu/uvatoday/newsRelease.php?id=3966](http://www.virginia.edu/uvatoday/newsRelease.php?id=3966)

Housekeeping Supervisor Wanda Snead compliments Housekeepers Norman Hughes and Michael Robinson for following safety guidelines by using proper signage.
Earlier this year I shared with you our plans to reorganize elements of Facilities Management to better meet the needs of our University community. Our dialog with customers and our continuing assessment of the effectiveness of the delivery of our services indicate that we can benefit from further organizational improvements.

Today I am announcing changes which primarily impact Facilities Operations and Business Management Services (BMS). To meet increasing demand for renovation services, increasing funding for maintenance, and continuing growth in the physical plant, Facilities Operations will be organized in five major “product” lines: Work Management, Facilities Maintenance, Project Services, Landscape, and Building Services. Jay Klingel has agreed to head up this organization, and his title will be Director of Operations and Maintenance.

This reorganization will entail the transfer of Work Management from BMS to Operations and Maintenance, with Mark Webb maintaining his position as the Associate Director for Work Management.

We will establish positions and recruit for:

- **Assistant Director for Facilities Maintenance** who will manage the delivery of facilities maintenance services provided by our current maintenance forces and the maintenance zones. In the next year or so we plan to establish additional zones as appropriate to improve response and accountability.
- **Assistant Director for Project Services** who will manage the current renovation group, the production engineering unit, and the BMS contract management unit which will transfer from BMS/Work Management.

Landscape, Building Services, the Associate Director for Work Management, the new Assistant Director for Facilities Maintenance, and the new Assistant Director for Project Services will report to the Director of Operations and Maintenance. The new Operations and Maintenance organization will have all of the people and resources necessary to deliver timely, cost effective support of the highest quality. Jay Klingel brings his extensive experience in all facets of the business to this new organization, and I want to thank him for his willingness to take on this assignment.

The remaining units of Business Management Services will report to the Office of the Chief Facilities Officer. We will establish and recruit for a Finance Director, and will merge all financial operations of Facilities Management. The members of the FP&C Finance and Budget unit will join Finance as the Capital Accounts group, and Deborah Thacker will join Finance from Energy & Utilities to handle utilities accounts. By establishing this new organization with a core business of finance, and bringing together Facilities Management’s finance professionals, we will be better positioned to provide our customers, both internal and external, with timely and accurate financial information and take full advantage of the University’s integrated system. We will also enjoy the synergies available through the collective talents and experience of our finance professionals. While we recruit for a new Finance Director, Jay Klingel will act as interim Finance Director through the budget cycle in March at which time Rick Rice will assume those responsibilities until the new Finance Director is in place.

As I mentioned in my earlier reorganization announcement, the services provided by you, the men and women of Facilities Management, are in such demand by our customers due to both the high quality of our work and our responsiveness. These organizational changes will help us meet today’s greater demands with the same high quality and in an even more responsive, cost effective manner. Further, this reorganization will provide additional developmental opportunities for FM employees as these new and exciting initiatives develop. This reorganization will also position Facilities Management well to meet the future needs of the University.

The majority of these changes will be effective January 2nd. The FP&C Finance and Budget, and the Energy & Utilities staff will not join Finance until later in the year when we have a new Finance Director in place. I appreciate your continued commitment to the success of Facilities Management and the University.

Donald E. Sundgren, Chief Facilities Officer
Some of the Heroes of Day of Caring 2007

Kickoff for the Facilities Management’s always outstanding “giving back to the community” started September 22 with the 13th annual Day of Caring. Over 150 Facilities Management employees volunteered at Camp Holiday Trails, the Senior Center, the United Way Office and Lane Babe Ruth Field. Other heroes of the day were the 750 Facilities Management employees who stayed behind and kept the University and Health System running so their colleagues could volunteer. Many thanks to each of you.
On November 8, the grand finale to our community service was the annual Facilities Management BBQ featuring BBQ with all the trimmings and a drawing for over 270 door prizes donated by our vendors and won by our colleagues who supported the Combined Virginia Campaign (CVC). As of early December, 62% of Facilities Management’s 900 employees had donated approximately $18,000 to support many charitable organizations in the area, according to Joyce Chewning, Facilities Management’s coordinator for Day of Caring and the CVC, as well as the organizer for all those door prizes.

Photos clockwise from top left: Don Beyer, Andrew Willis, Brian Wheeler and Robert Bishop wait their turn for the hearty lunch. Scoping out the table were Ramon Avila, Alex Jackson, Sonny Dudley, Sam Walker & Shaun Farrell. HSPP’s Tiffany Hall, Duane Frederick, Diane Morse, Mavis Dickerson & Shirley Bennington share a laugh. Phyllis Gough and Dorothy Payne didn’t mind the chilly afternoon. Roland Taylor points to his name as a door prize winner as Eddie Morris and Richard Carter look for theirs. Also searching the winners’ lists with anticipation were (L-R) Kathy Yarmey, Joann Im Duxbury, Willard Wood, Barbara James and Judy Maretta.

Above: Siemensh Gebreslasse and Saramma Varughese enjoy the fare.

Electrician Claude Shiflett resets the Rotunda’s clock for Eastern Standard Time in October. The inscriptions on the wall document some unofficial history above the Dome Room.

Keep up with important notices from UVa Human Resources. Visit the website at http://www.hrs.virginia.edu/ UVa Human Resources Restructuring reports will be posted as updates become available. The Task Forces Kick Off is described at http://www.virginia.edu/uvatoday/newsRelease.php?id=4042