

## Facilities Management Recognizes Training Accomplishments and Apprentice Graduates, and Inducts 11 New Apprentices

Three state certified journeymen graduated the University of Virginia's Apprentice Program July 27 and new apprentices were inducted at the annual Apprentice Graduation/Induction and Training Recognition Ceremony in the Rotunda Dome Room.

New plumber steamfitter apprentices are Erick Duke and Eric Cline at Health System Physical Plant (HSPP); Kevin Kidd who was recruited from Operations Landscape division and will work in Energy & Utilities; and Tiewan Benston who will work in Operations. Timothy Nelson joins the Operations Department as a carpentry apprentice. Electrical apprentices will be Jamel Smith at HSPP, Matthew Shekleton in Energy & Utilities, and Gary Shifflett in Operations. The HVAC apprentices are Jeremy Wood who will be in Energy & Utilities, Cindy Campbell who will be in Operations, and Kevin Henderson who will be at HSPP.

The event also recognized 31 employees who completed the in-house Supervisory Development Series and/or National Safety Council certification classes that met



Apprentice graduates were Alan Jarvis, plumber/steamfitter, David Gowen in HVAC, (fourth and third from right, respectively) and Robert W. Gentry, electronics technician who was not present. They were congratulated by (L-R) Donna Barnes, Apprentice Program Manager; Leonard W. Sandridge, Executive Vice President and Chief Operating Officer for UVA; Colette Sheehy, Vice President for Management and Budget; Todd Cook, Regional Apprentice Coordinator; Cheryl Gomez, Energy & Utilities Director; and Bob Dillman, Chief Facilities Officer.



Applause for the new apprentices.



monthly from September through June. They included (standing L-R) Victor Brown, Bernard Curry, David Maupin, Troy Miller, Scott Borelli, Melvin Marshall, Mark Breeden, Clay Ottinger, Mike Fitzgerald, Richard Covington, Keith Woodson, Bobby Herold and Westley Chesser; (seated L-R) James Jackson, James Copeland, Dale Newton, Otis Hackett, Malinda Payne, Latisha Irving, Phyllis Gough, Judy Kingrea

and Cynthia Madden. Others who were recognized had completed job-related certifications, diplomas or awards. They included (seated L-R) Markietta Frazier, Joyce Chewning, Lystra Cedena and Mary Johnson; (standing L-R) Mark Breeden, Brian Shifflett, Lawrence Morris, Paul Johnson, Mike Henrietta, Benji Johnson and Travis Mawyer.

Facilities Management is committed to employees' professional development. For resources, contact Amie Ferchak, HR&T training coordinator, at 982-5898.



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# Hoo's In Focus... Two (Very) Long-Time Employees:

*Hoo's in Focus* takes a different approach this issue to introduce a remarkable couple...

Murble Jean and Lindsey Junior Baker of our building services department are unique: they've been married for 47 years; she's worked for the state for 35 years and he has 53 years of state service. They both still work in housekeeping but now only part time since they retired. When Mr. and Mrs. Baker recall the events of their working lives, they speak fondly of "all the good people" they have met and the good times they have enjoyed over the years – sometimes they gently interrupt each other, adding a detail or correcting a date, or laughing quietly about a story. They smile sincerely and easily – their outlook is clearly optimistic -- they inspire confidence.

Mr. Baker came to work on December 16, 1952 as an "orderly" assisting with the tuberculosis patients at Blue Ridge Sanatorium, established in 1919. (Newer employees may know the facility below Monticello as the old Blue Ridge Hospital.) Over the years, he was assigned to other duties – housekeeping, milking some of the 300 cows and feeding the hogs that were raised on the grounds, working



Murble Jean and Lindsey J. Baker - "every day is good..."

in the kitchen, driving the ambulance to pick up patients from other facilities or transporting deceased patients to Richmond, mixing medicines, picking up the mail, even delivering milk twice a day to the dairy in Fork Union, about 30 miles away. Like many of the sanatorium employees, he lived on grounds in the orderlies' quarters, paying \$3 every two weeks for room and board. Mr. and Mrs. Baker both came from large families – she and her five sisters and seven brothers grew up in Ruckersville. He and his eight siblings grew up in Barboursville. They met when they were young and "the guys from Barboursville would come around to Ruckersville," Mrs.

Baker said with a shy smile. They were married December 29, 1958 and settled into their new home on Gordon Avenue. Mrs. Baker first worked in the home of Blue Ridge's dentist, a Dr. Ritz.

"Then one of the nurses asked me if I knew anyone who they could count on that would come to work in the hospital," Mr. Baker explained further. "I said my wife might." And so it was: Mrs. Baker came to work in July 1969, first at Stafford Hall, then to 3 East with the "really sick people," and other areas. Blue Ridge's tuberculosis unit closed in 1988 after 65 years of service and UVa Health System's adult rehabilitation unit was moved into the facility. (More history at [http://www.healthsystem.virginia.edu/internet/library/historical/uva\\_hospital/scrapbook/1980s.cfm#y1988](http://www.healthsystem.virginia.edu/internet/library/historical/uva_hospital/scrapbook/1980s.cfm#y1988)) When Blue Ridge Hospital closed its entire patient care facilities in 1995, Mrs. Baker transferred to the main hospital, then Primary Care until she retired in 2000.

"They were the best people, most of them...there were those who would quit or leave, but most of them were good people," she said. After she retired, Mrs. Baker returned to work part-time at Clemons Library. All of their five children have worked at UVa – Hollis still works in food services and Reggie is the very outgoing patient hospitality representative at Hospital West. Mr. and Mrs. Baker look back on their time at Blue Ridge and University hospitals with great fondness. Since they retired, Mrs. Baker works part time at Clemons Library and Mr. Baker is at High Energy Physics.

Asked about their best memories of working at UVa, they both agree: the people. And what about their worst memories?

"I don't have any," Mrs. Baker says. "Every day is a good day," Mr. Baker adds.

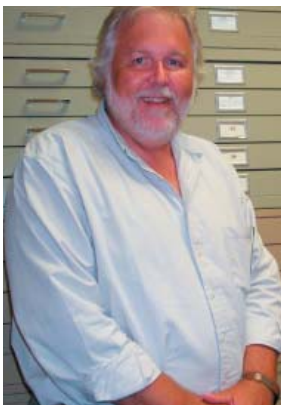
Now, how's that for a positive attitude?

## In Recognition of Those Who Share Expertise

The annual training recognition event (see page 1) also recognized individuals who lend their expertise to teach in-house classes for Facilities Management employees. Among those instructors for classes during fiscal year 2004-2005 were Garth Anderson, resource center manager, and Wanda Hedges, customer service representative. Garth taught six classes of Computer Basics to help our

employees access Earnings Statements on-line. Garth designed handouts for this program, which resulted in an easier learning process for all employees.

Wanda taught a Heart Saver CPR/AED class. She is a cardiac technician, captain of the Greene County Rescue Squad, and a certified instructor for AED (Automated External Defibrillator) training.



# Other Events of Note...



Russell DeShong shows off the first new boiler.

As part of a \$64.2 million dollar overhaul of the Main Heating Plant, two new gas/oil boilers were delivered by rail and installed in mid-September. The first 159,000 lb unit was lifted from the railcar on Saturday, September 10 since fewer people were in the area. A giant crane placed it onto a remote control dolly which carried it some 400 yards to the open wall at the plant. There the unit was set into place and connected by Frank Lill and Son, Inc. The second boiler was placed the following Monday. The units will become operational in early November and are expected to conserve fuel and protect the environment. Chuck Boldt is project manager. Relocation photos by Bill Parrot, heat plant superintendent.



Mike Dalton, Don Crosby (left) and David Mumma (right) complete registration forms while Richard Purvis (background) waited to donate to Virginia Blood Services in September.

**Thank you to all who supported our blood drives**  
 On July 27, a total of 27 people were registered on the bloodmobile and 26 units were collected. This can potentially help 78 patients at the University Hospital, Martha Jefferson Hospital, and the Augusta Medical Center.  
 On September 21, 22 people registered and 21 donated. Blood is processed to make three blood components so that volunteer effort helped up to 63 patients.  
 - Garth Anderson

**Cheryl Gomez:  
 IDEA Chair & Energy Engineer  
 of the Year**



Cheryl Gomez, Director of Energy and Utilities, recently earned two professional honors: she was elected 2005-2006 chair of the International District Energy Association (IDEA) at IDEA's annual meeting in St. Paul June 27. In September, Cheryl was named Energy Engineer of the Year by the Association of Energy Engineers for 2005. An IDEA member for 11 years, Cheryl is the only woman serving as director of utilities at a major US college or university. Since her tenure as director began in 1994, UVa has earned 11 state, regional and national awards for its energy management programs and has reduced energy use and costs.

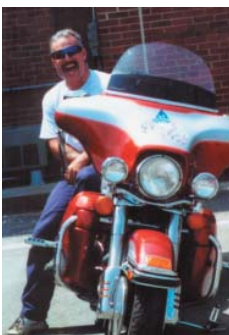
## The Annual Ice Cream Social & Car (& other Prize Vehicles) Show!



Pete Thorsen (left) shows Ibrahim Jour his horseless carriage replica.



Tim Spencer & Frank Hill bring on the ice cream!



Pat O'Gorman of Fire Systems: "I am Harley rider-- hear me roar!"



Darryl Napier and his 2002 Harley Davidson Sportster.



Our colleague Shirley Davis and his wife (seated) came back to visit fellow electricians.



## *Noted with Regret*

Our friend and former colleague, Ginger McCain, age 28, died Monday, September 19 as the result of an automobile accident on her way to work. She was married to our colleague Glen



McCain, supervisor of the elevator shop at HSPP. Ginger worked in the Resource Center when she first came to Facilities Mgmt in November 1999 and transferred to the Service Desk in June 2000. We will remember her wonderful smile, contagious laughter and her sincere, friendly personality. We'll also remember her as "Gracie's Mom," a title she was very proud of. Gracie was born March 14, 2003. This photo by

Amanda Kutch was taken when Ginger brought Gracie, then about 2 weeks old, to meet their Facilities Management friends. In July 2003, Ginger moved to the University Architect's Office and just this past March, she began a new job at the School of Nursing.

## *Also, Noted with Regret*

**Marion W. Glass, Jr., who retired from Facilities Management in 1994 after many years working as landscape's mechanic, died September 1. We remember Mr. Glass for his great mechanical skills, his sharp sense of humor and his strong work ethic. We are sorry that we had no photo available.**



Malcolm Case (seated 3rd from right), construction manager in Health System FP&C retired July 29 after 10 years of dedicated services in a variety of challenges and assignments. His colleagues wished him farewell with a gala gathering. In a letter of congratulations, Bob Dillman wrote, "You have been focused and thorough in many projects such as Jordan Hall Addition, MR-4 Vivarium Renovation, as well as being creative in completing special projects with dispatch. You tackled each assignment with imagination, competence and good cheer, and we have all benefited from your efforts and example."

*Perspective Third Quarter 2005*

## Hoo's Retired...



Joe Persinger (2nd from right), well known around Grounds as Mr. Wahoo and our faithful courier, retired August 24 after 18 years at UVa. He was celebrated at a number of events around Grounds including this gathering hosted by Business Management Services colleagues Joyce Chewning, Bill Martin and Jay Klingel. In a letter of congratulations, Bob Dillman wrote, "Joe Persinger and Facilities Management found a perfect fit with each other. You've truly been the best ambassador we could have ever hoped for. With a kind word and a smile, (you) performed the most important job of all: making people feel that their request was the most important one of all, and making sure that everyone you met is valued... None of us will forget the courage you taught us as you battled illness while continuing to perform your job, keeping your smile, and caring so much for others around you."



Rick Rice presented Don Riggan (right) his University retirement plaque at a September 22 event hosted by FP&C in honor of his retirement after 17 years of dedicated service, many contributions to FP&C and the fine qualities of character he has always shown to customers and colleagues. Don received Facilities Management's highest achievement award for his distinguished project management for the Mary & David Harrison Institute for American History, Literature and Culture and Albert & Shirley Small Special Collections Library. Don also managed other capital project including the SEAS Modernization, renovations to Student Health and the new Student Health Building, Central Grounds Parking Garage and University Bookstore and more. He also provided critical expertise to the Replacement Hospital Project, Scott Stadium Expansion, the Multipurpose Arena and the Commerce School Addition.

## Important News for Hoos:

Facilities Management's **famous annual BBQ** is set for Thursday, November 3.

**Open Enrollment** begins soon. Please watch your email for information. If you do not have access to e-mail, please watch for an information packet addressed to you through interoffice mail. Questions? Call the UHR Benefits Office at **924-4392**.

**Due to a vaccine shortage, free flu shots** will be offered first to high risk Facilities Management employees. Further information will be posted as soon as it is available.

**HSPP employees** should see their immediate supervisors or contact Will Shaw at 982-3246 or Velida Tyree at 924-2267 for flu shot information.

**United Way Combined Virginia Campaign** packets will be sent to employees at their cost center addresses by October 15.

## More Farewells and Best Wishes...

Bob Dillman, chief facilities officer since April 1995, said farewell to some of his 800 staff members at a reception in his honor in August 31. He began a new position in September as associate vice president for facilities management at the College of William and Mary. "I've been here longer than I have stayed anywhere before," Bob told those gathered, "and I can tell you that you are the best I have ever worked with." He thanked everyone for their support and dedication and urged everyone to "...continue to be the best, and strive to get a little better each day." During his tenure at Facilities Management, Bob became well known for many things including his frequent one-on-one sessions to let employees drop by to talk, his active interest in new employee orientation and employee council, his support of educational programs and opportunities. While Bob was here, Facilities Management staffers and divisions have earned more national, state and regional awards than ever before.



CFO Bob Dillman



Dick Minturn (center, holding plaque), academic capital projects division manager, was honored by his colleagues in August when he departed FP&C to serve as senior academic facilities planner for the Vice President and Provost of the University. With him are (L-R) David Paley, (back) Steve Nelson and Jody Lahendro, Libba Bowling, Anna Towns, Sack Johannesmeyer, Don Riggin and Bill Shirey. Not available for this photo was David Sweet who will serve as the acting academic capital project division manager until a permanent replacement is hired.

Bill Bohn, here being congratulated by FP&C Design Services Manager Jo Lawson, retired in June after 15 years at UVa during which he served as project manager, accessibility advocate and finally, real estate and space management manager. Under Bill's leadership, facilities throughout Grounds were brought up to ADA requirements. In 1998, his work with the design and construction of the Brown College elevator linking to Monroe Hill House won one of the very first AIA Central Virginia Design Awards. As real estate and space management manager, Bill worked effectively with property managers, the offices of the Vice President and the Provost, and others of University entities in navigating opportunities to match the University's needs with the available space in the community, Bob Dillman wrote in a letter of congratulations.



# Day of Caring September 21

More than 60 Facilities Management employees volunteered their skills and energy for the 2005 Day of Caring. At Innisfree Village and at the Senior Center, housekeepers cleaned buildings and washed windows. Camp Holiday Trails officials praised the tree specialists, painters, landscapers, electricians, plumbers, carpenters, architects, engineers, office specialists, recyclers, Business Management Services staff, GIS staff and everyone who worked to complete many projects that will keep the camp accredited and other special improvements that the camp staff had only dreamed of having done.



After getting Innisfree buildings cleaned, housekeepers posed with the Blue Ridge Mountains in the background: (front L-R) Brigitte Broohm, Mary Mitchell, Dorothy Payne and Angelina Gibson; and (standing L-R) Donald Eubanks, Abdullah Mohammed, Linda Brown, Gloria Gannon, Sandra Morris, Hattie Agee, Mohamed Eisa, Diane Rush, and Evelyn Watkins.



Clockwise from left: Roy Sillett, Dewey Evans, Chris Willis & Bert Watson repair plumbing.

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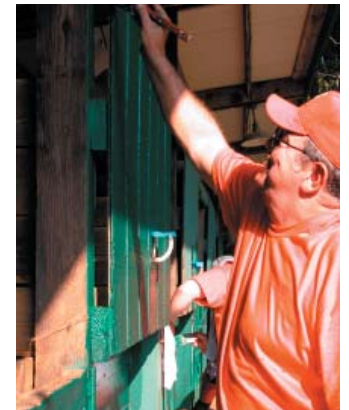
Left photo: Libba Bowling, Shaun Farrell & Bill Hodges built a deck. Above: Joyce Chewning (our United Way Coordinator) & Brenda Buttner paint stables. Right: Robert Garland, Ronnie Spencer, Lew Persinger & Brian Terrell repair walls.



Wendy Steesy, Ned Rosson & Wayne Harlow built a deck.



Camp staffer Amy Evans applauded FM's Top Reuschling & Darryl Napier for their work on a new roll-in shower accessible to campers in wheelchairs.



Richard Lilly (above) painted stables while other Heat Plant personnel worked with Jerry Brown's tree team (below).

Joey Fitzgerald gathered tools to join Sonny Beale working in a cabin attic while Jerry Craig repaired the hot water heater in a closet!



Lynn Rush, Mo Nichols, Yusuf Hussein & Mahamed Osman install new plantings.



## And Other Accomplishments This Quarter...



FP&C Arena staff and employees of the 32 contractors involved in the construction of the John Paul Jones Arena celebrated with a June 22 "topping off party" and signed the last piece of structural steel to be added to the top of the building. As a special sentiment, according to Dick Laurance, Arena project director, the 35-foot I-beam was decorated with a small pine tree to symbolize good luck and safe passage; an American flag to represent the iron workers' support for U.S. troops; and a Cavaliers banner to celebrate the teams that will compete in the Arena. The Arena is scheduled for completion by June 2006.  
*Photo by Dan Addison, University Relations*



For the third time, UVA's Division of Recoverable and Disposable Resources (DRDR) won the Virginia Recycling Association's (VRA) annual award for excellence "Outstanding University Program." Previous VRA awards were in 2000 and 2004. Attending the September 27 awards banquet were (standing L-R) Jesse Hill, Yusuf Hussein, Mark Miller, Joseph Banowoe, Mahamed Osman, Gidey Gezahey, Ibrahim Ali and Matt Madison; (front row L-R) Roy Sillett, Al Fioretti, David Terrell, Mo Nichols and Bruce Frazer. Sonny Beale, operations supervisor for DRDR, was not available for this photo.



On July 5, strong thunderstorms hit Central Virginia and the University, knocking down trees and powerlines. Facilities Management landscape crews including (L-R) Tim Spencer, Kenny Smith and Mike Dillard as well as HSPP landscapers (not pictured) stayed on task until every limb, branch and stray leaf was cleared away.



Carpenters Anthony Whindleton and David Simpson pose with a new enclosure door they built for an HVAC unit accessible only by climbing scaffolding in Old Cabell Hall. This replaces the old 70-pound door held by magnets that was considered a safety risk. The new, lighter door is hinged and can be easily raised by HVAC mechanics for repairs. The old door had to be lifted down the scaffolding each time access was required.



In preparation for the October 6 Rolling Stones' concert at the Scott Stadium, Phillip Hamilton, electrical apprentice, and Bucky Crickenberger, powerline worker with electrical distribution, installed a power box to accommodate the temporary kitchen and dining facilities that the band and their entourage would use while at the University. Outside utilities plumbers Bo Roberts, Alan Jarvis and Wayne Morris were on site later to set up water and sewer service.