Celebrating Facilities Management’s People & Accomplishments

The November 11 Annual BBQ wrapped up the Combined Virginia Campaign with great fanfare. To celebrate our diverse workforce – many from other countries, many who have always lived within a few miles of UVa and others from all over the state and country, employees were asked to place map pins showing where on the world, U.S. or Virginia map they called “home.” Top photo: Wei Sun from Shanghai, Doug Lane from Hopewell, VA, Chris Smeds of Palmyra and Donald Eubanks from Maryland marked their homes. Right: Gidey Gezahey of Ethiopia and Ibrahim Ali and Mahmoud Ibrahim of Sudan marked their homes on the world map. Left: Tim Spencer, Don Goebel and Earnest Scott were among the landscapers who set up and took down the event. Thanks!

Leaf season: Gathering, bagging and removing the leaves from the University’s many trees is necessary for safety and aesthetics. (Left) Earnest Scott, David Starkes and Shawn Tindell harness a heap on Alderman Road while Sheik Mohammed and Kassim Hassan clear sidewalks on McCormick Road.

On September 22, more than 75 Facilities Management employees from 10 different divisions volunteered their time and talents to improve the facilities of selected non-profit community service agencies identified by the United Way. This is University’s traditional opening of the annual Combined Virginia Campaign. Above left: Bonnie Hurr and Christine Eppard clean windows at Barrett Early Learning Center. Right: Heat Plant staffers Richard Lilly, Tom Frazer, Kris Henderson and Kennedy West placed posts for a handrail at Camp Holiday Trails. More photos on page 7.
Facilities Management’s newest addition is Health System Physical Plant Zone 4, an energetic team of highly skilled, witty and totally dedicated individuals who are responsible for 20 facilities including Kluge Children’s Rehabilitation Center (KCRC), Northridge Medical Building, and Stuarts Draft Family Practice. Previously known as the Kluge Maintenance Team with a staff of eight, Zone 4 now has 10 members. Previously located in KCRC, the team has moved to the nearby Seig Building on Ivy Road for a larger, more efficient base of operation.

Early on a November morning, a visitor to HSPP Zone 4’s Ivy Rd. office sees a flurry of mechanics in their crisp new uniforms, planning their routes and sorting their work requests. Two of the mechanics are just back from hunting vacations so occasionally their work conversation is interspersed with hunting anecdotes such as Scott Borrelli’s story about being dive-bombed by a hawk and Steve Powell’s comical demonstration of how a fox evaluated him as a possible threat, and then charged at him. (Fortunately Steve out-foxed the fox.) With all this going on, there’s an atmosphere of true teamwork and camaraderie.

Leon Morris, the senior electrician - who can also do painting, plumbing, drywall and locks - has worked at the University 30 years. His after work hobbies include fishing, landscaping, being on the water, generally being outdoors, and raising miniature Dachshunds. Leon is also the stand-up comic on the team. Keep reading.

Larry Deane, the senior carpenter, started work in 1966 at Alderman Rd. and has spent the last 15 years at KCRC. He has an easy smile, a quiet voice and perfect enunciation - good characteristics for an entertainer, which he is. Larry’s well known in the Central Virginia area as the mandolin player in the gospel blue grass band, The Deane Family. He started playing music years ago when he traded a gun for a banjo – his brother took over the banjo so Larry bought himself a mandolin – “I’ve taught myself what little I know over the last 20 years,” Larry said modestly.

Mark Rash, a five-year veteran of HSPP, is the “can do” man for the Health Services Foundation and Northridge. Leon says.

Hoo’s in Focus: HSPP ZONE 4

Customer Profile is a feature written by Bonnie Hurtt, customer relations manager, to help us, as Facilities Management staff, learn more about our customers and how they view our roles in their environments.

Doug Hurd greets his interviewer with a sincere smile and a warm welcome. He speaks highly of Facilities Management – he mentions many times how all sectors of Facilities Management have been extremely helpful to him and he mentions the employees by name and the services they performed.

Doug Hurd came to UVA in 1981 after receiving his Masters in Library Sciences from the University of North Carolina, Chapel Hill. After his first five years at the Sciences and Environmental Library in Clark Hall, he moved on to become director of Interlibrary Services, managing several functions including Library Express on Grounds (LEO). He also managed the Interlibrary Loans from other countries and worked with the Continuing Education Library Services around the state. In 1994, Doug was selected to be director of the Ivy Stacks Storage. Earlier this year, Doug began his present position as Director of Library Facilities. He is responsible for facilities and budgetary support to 13 of the University’s libraries located in 10 different facilities.

Doug noted that a challenging and aggressive schedule that is on the horizon. First,
continued... Hoo’s in Focus: HSPP ZONE 4

Mark is skilled in all the trades. After-hours, he is home in Boswell’s Tavern with his family and pets – three pugs and a chow. His dad was an Air Force engineer and later a civil engineer who finally settled his family in Christiansburg after living in at least five other states. Mark’s wife has family in Charlotteville so they were drawn to settle here.

Scott Borelli, an electrician and a native of Long Island, New York, came to Central Virginia 20 years ago. Scott wanted an environment similar to his great memories of family vacations at their cabin in the Catskills when he was growing up. “My wife and I bought 113 acres in Greene County,” he explained. “We share the property with our three sons, my sister and her three daughters, my parents and another sister.” Scott has several hobbies; he enjoys hunting and he has also refurbished a 1968 Dodge Charger.

Keith Tyler is the quiet one in the group – he has worked at HSPP for 15 years doing electrical and plumbing work. After hours, he enjoys his time with his two-year old son. One of their hobbies is flying remote control airplanes. “Yes, I know there’re clubs for that, but we’re still crashing planes so we’re not ready for a club,” he smiled. Keith’s quieter hobby is attending classic car shows.

Randy Campbell, one of the team’s two HVAC technicians, lives on Afton Mountain with his family, which includes four children, ages 16, 15, 10 and 5. Outside of work, he’s an inventor – he designed a dump truck that will dump from 3 sides. Randy and two friends have also designed and built rehab aquatic equipment to help special needs swimmers into and out of the pool. “I get a lot of satisfaction from helping someone with disabilities so their quality of life is improved.” He has even built a frame for a friend with no arms so he can hold and hunt with his 243 caliber rifle. “The deer got away but he’s shot a few squirrels with it!” Randy added proudly. “I enjoy hunting, too,” he added. “It is serene, calming – helps reduce stress.” “Stress?!” Leon quipped. “Who has stress??”

Larry Bebout grew up in Guatemala, Kenya, Pakistan and California as the son of a State Department official. He speaks fluent Spanish which, he says, he learned as a kid hanging out on the streets of Guatemala. He moved his family to Orange 14 years ago while he was working at a Northern Virginia hospital. He enjoys fishing and hunting. “I earned my piloting license a year ago,” he added, and with a quick smile, said “I’m not flying an F-22 Raptor yet, but I enjoy flying small planes when I can.” “I’m a pilot, too,” comes a quick aside from Leon, the comedian. “After I cut the wood, I take it to the shed and ‘pile it’.”

Steve Powell has worked at Facilities for 24 years, first in the cabinet shop at Alderman and then at KCRC. “I really enjoy the variety of the work,” he says. Steve is known for the standing tables and other equipment he designed and built years ago to accommodate the special needs of KCRC patients. He is a skilled carpenter but also a knowledgeable painter and locksmith. After hours, he enjoys hunting and fishing and spending weekends being with his 11-year old son, attending Fluvanna Travel Soccer games.

Mark Conner, the quiet HVAC technician, started work at UVa in the Housing Division during the summers when he was still a student at Albemarle County High School. After graduation, he worked in Utilities’ Systems Control Center, then completed UVa’s four-year apprentice program. His two children, ages 9 and 7, are “very cute and smart, of course,” he adds. “He’s a coach for his 9-year old’s Challenge League soccer team. Mark enjoys golfing and has fabricated his own custom golf clubs. “I knew I could buy a big name brand for $1000,” he said, “or spend $200 to get exactly the components I wanted and assemble them myself. Mark’s a musician, too: he plays guitar and bass for his church’s “praise band.” “Yep, I play music, too,” Leon chimes in. “Yeah? What instrument?” Scott asks. “The radio,” Leon replies, “but sometimes I get a lot of static.”

Larry Shackelford came to HSPP 12 years ago as a project manager/planner estimator. Prior to that, the master electrician had worked for a local contractor. His move to superintendent of Zone 4 was a good move for him, he says. “This is a good group of people and I enjoy my work.” And when he’s not at work he enjoys hiking in the Blue Ridge. Around his office are several patriotic prints on the walls, and that leads to another important topic for Larry. His son Ken served in the U.S. Army in Afghanistan, and now is a MP sergeant at Ft. Drum, NY. In August, Sgt. Shackelford was awarded the Global War on Terrorism Service Medal, the Global War on Terrorism Expeditionary Medal and the National Defense Service Medal for support missions of Enduring Freedom. Early in 2005, he anticipates being deployed again. Larry continues: “My daughter lives locally and, wait, I have to show you this.” He reaches under some work files and retrieves a color portrait of two little girls, “My granddaughters,” he says proudly.

Then there’s Rita, who keeps the entire team in line. Rita Durrer has been at UVa 20 years “this week” she said on November 17, as she scanned and highlighted work orders, working with the proficiency of a woman who knows how to run a fast-moving shop. She applied at UVa after she and her husband returned from his Air Force assignments in different states. “This group here is like a second family and Kluge feels like home,” Rita said after she took a call. Indeed, she’s famous: “I was standing in line at J.C. Penney’s one day, talking to a friend and the person behind me said ‘Your voice is so familiar...’” “I work at HSPP,” Rita hinted. “OH!” the obviously-a-satellite-facility-customer exclaimed. “You’re RITA!” Most people have never seen her, but everyone in Zone 4 facilities has probably talked to Rita on the phone.
Hoo Received Employee Recognition Rewards

One of Perspective’s goals is to recognize the outstanding accomplishments of Facilities Management employees. Recipients of Employee Recognition awards have been included over the years because we want all our colleagues and our readers throughout the University to know the many people for whom outstanding service is the custom rather than the exception. The Employee Reward and Recognition Program rewards staffers with a monetary or non-monetary award as allowed by University policy. (See Directive 135B, Facilities Management Employee Rewards and Recognition). We will continue to recognize a representative sample of the employees who receive recognition under the program. Our colleagues named here earned Reward and Recognition Awards September through November 2004.

**Operations**
- Eugene Bellomy
- James Cashwell
- Ronald Clark
- Gregory Clements
- Michael Clements
- James Copeland
- Shirley Davis
- Edmond de Bary Jr
- Marcellus Dent
- Emmett Dudley
- William Edwards
- Thomas Fischer
- Russell Jackson
- Gordon Jones

**Health System Physical Plant**
- Richard Barbour
- Robert Bishop

**Business Mgmt Services**
- Ernestine Burruss
- Brenda Buttner
- Joyce Chewning

**Facilities Planning & Construction**
- William Blodgett
- Clyde Edgar
- Amy Forbes
- Julie Carmel
- Karoline Kemp
- Amanda Kutch
- Sarah Kutch
- John Leonard
- Nancy Rush
- Eugenio Schettini
- Peter Thorsen
- Ruta Vasiukevicius

**Utilities**
- Robert Adcock
- Barry Brock
- Mikel Clements
- Kenneth Collins
- Alanson Coss
- Michael Daddezio
- Russell DeShong
- David Dillon
- Sophal Enn
- Clinton Frazier
- Kristopher Henderson
- Earl Hindes
- James Jackson
- Alan Jarvis
- James Jefferson
- Vern Lamb
- Richard Lilly
- Bruce Lovelace
- Scott Messer
- Gary R. Moon
- James Morris

Utilities and Energy Director Cheryl Gomez presented Employee Recognition Awards to members of her staff for commendable work. Shown above are (standing L-R) Chuck Pugh, Bruce Lovelace, Vern Lamb, Robert Watson, Don Beyers, Alan Jarvis and Charlie Durrer; (L-R) Bud Hindes, Clayton Robertson, Director Cheryl Gomez, Bill Seibert and Bill Farish. In September at Health System’s Jordan Hall, the main heating system converter developed a severe leak, putting untreated water into the return line to the heat plant, jeopardizing the boilers. Bud Hindes, Alan Jarvis, Richard Barbour, Scott Martin and Brian Gibson performed a superior and extremely critical emergency replacement on the converter, saving the University potential boiler problems and avoiding future problems for Jordan Hall.

In October, problems turned the scheduled annual 12-hour shutdown at the Heat Plant into a marathon 27 hours straight for staffers Vern Lamb, Bruce Lovelace, Clayton Roberts, Robert Watson, William Siebert, Bud Hindes, Larry Shifflett, Alan Jarvis, Donnie Hackney, Bill Farish, Don Byers and Charlie Durrer. (Right) Fred Reese and David Gowen were recognized after they came to the aid of a pedestrian who took a bad fall while walking to her office. She was impressed by and appreciative of their act of kindness. “The University is very fortunate to have such men in their employ,” she said.
Harry Pontious, retired after 17 years at Facilities Management. His career here began as an HVAC mechanic leadman. He was promoted to senior technician with the Systems Control Center in 1995, and later to B&G supervisor A. The Systems Control team has worked together through blizzards, hurricanes, thunderstorms and more. Being on the “thunderstorm shift” (starting at 4 p.m.), Harry handled more than his share of them, but that he did it so smoothly and with little notice by customers is a credit to him. Because Harry is also a World War I French history enthusiast, his colleagues presented him with a mounted bayonet on a plaque with the phrase “la votre connaissance et sagesse seront douloureusement manquées” (translation: Your knowledge and wisdom will be sorely missed.) With him here are (clockwise from lower left) J.J. Jefferson, Mike Dalton, Chris Greene, David Reed, Tommy McRay, J.B. Agee, Vince Muscarella, and Wesley Chesser.
Customer Compliments to...

Reggie McGhee, Sharon Eldridge, Larry Brooks, Louise Toliver, Wanda Snead, Catherine Miles, Dora Gholson, Jesse Johnson, Christine Vaughan, Sandra Morris, Cindy Drumheller, Ann Gatewood, Lystra Cedeno — These housekeepers did great work in Gilmer in responding to the flood on 12/16/04. In trying to track the water’s source, I came upon six housekeepers from Chemistry and told them of the problem. They literally took off running down the hall to secure some vacuums. Our own building staff responded immediately. Were it not for these workers starting to vacuum water early, the damage would have been far worse and would not have stopped at ground floor…(and) losses would have been much higher. Thanks for a job well done! – Ed Lumadue, Facilities Coordinator, Biology Dept.

Scott Burns: I want to express my gratitude for your support of Scott Burns and his service to the EVP/COO Employee Communications Council. Serving on the Council may require employees to conduct Council business and attend meetings…during the regular workday. Thank you for your flexibility, and for helping facilitate the service of one of your team members. I also wanted to commend Scott’s active and responsible service to the Council since his term began. … Scott has demonstrated a high level of leadership in fulfilling his duties as a Council representative. – Leonard W. Sandridge, Executive Vice President & Chief Operating Officer

Diane Morse & Materials Division: This is a note of appreciation to the Materials Division for your help obtaining special items for the Zehmer Hall A/C job. In particular, I’d like to commend Diane Morse for “going above and beyond the call of duty” when she ordered a non-standard sized high temperature rise door for me. As usual, this job had tight time constraints, and according to one vendor I spoke with, this special door had a very lengthy lead time. Diane voluntarily found another vendor who could easily supply the door and hardware well within the allotted time. I look forward to working with you all in the future. - Jennifer Oman, FP&C Engineering & Design

Kathy Moon: The new housekeeper on 5th Floor of Alderman Library – Kathy Moon - does an amazingly fantastic job – everything sparkles when she’s done! - Anne Behnke Kinney, Professor of Chinese & Direct East Asia Center “Kathy Moon is the best we have ever had and she has a great attitude, too. She is a gem and we just love her.” – Karen Kates Marshall, Director of Humanities & Social Sciences

Linda Brown: I am writing to tell you what a truly outstanding job a member of your staff, Linda Brown, does each and every day. She is friendly, helpful and works hard every minute of the day. Linda is doing an exceptionally wonderful job. - Cristina Van Sant, Laboratory Technician, MR-5 Linda Brown takes care of all our cleaning needs on MR-5 3rd floor for Pathology Admin and Pathology Labs. My co-workers and I commend her for her services on this floor. She is a wonderful employee, caring and hard working. When she is on duty, everything is done even before it is asked of her. - Sue Vaswani, Accountant, UVa Dept. of Pathology

Deborah Palmer and her staff: We are very pleased with Deborah’s work. When I called for the cleaning schedule, I got a prompt response. In addition, Deborah managed to fit us into her floor waxing schedule- I was stunned that anything could be arranged so quickly! She and the staff did a beautiful job on the floors. Deborah is a “take-charge” person and delivers what she promises to do. She knows who to contact to get things done- she is professional, personable and diplomatic. You have a real winner on your team! – Sarah Hudson, IACUC Director, Cobb Hall

Charlotte Philen: I have received very nice compliments on Charlotte’s work from her customers in Old Cabell Hall. They appreciate the organization of the work, and Charlotte’s communication with them during the process. Your work has very much improved the auditorium. – Bonnie Hurtt, Customer Relations Manager

University of Virginia Facilities Management
In Service to Our Community

Among the 77 Day of Caring volunteers were (clockwise from top left) Trish Mathews and (next photo) Alton Morris, Roger Henry and Joan Im fixed playground equipment at Westminster Child Care Center.

Steve Clark, Jo Lawson, Wendy Steesy, Margie Freeman, Josa Perry, Lou Persinger, Ronnie Herrion and Robert Garland built a deck at Innisfree Village. Keith Payne, John Toney, Gary Shifflett and Ron Herfurth built cabinets for the Charlottesville Free Clinic.

Joyce Chewning, Thomas Evatt, Beth Harper, Barry Wood, Brenda Butner and Bill Martin built a handrail at Camp Holiday Trails.

Sallie Carter and Ann Gatewood, Johnny Turner (in bucket) with David Gentry and Travis Henderson operating the lift, Ike Turner, Christine Vaughan and Armando Vasquez polished windows at the Senior Center.

At the Barrett Early Learning Center, Linwood Ayers and Lynn Rush scraped paint and did general cleanup while Amy Forbes (inset) attacked the yard work and Bobby Shafer repaired plaster.
Work in Progress

Construction of the new Observatory Hill Dining Hall is progressing. (Right) Gary Conley, facilities & system engineer in the Office of the Associate Vice President for Business Operations, reviews the work with Libba Bowling, project manager, and Jackie Darnell, construction manager, in front of the window overlooking Alderman Road. The 62,000 square ft. dining hall has a March 2005 finish date; site completion is anticipated for Summer 2005. The staircase to the right leads to the upper level serving and dining area shown.

(Left) Wendy Steesy, AIA, senior project manager for the Hospital Expansion Project, and Christopher Hoy, senior construction manager, noted another project milestone November 22 when the operating rooms were occupied. Clinical labs, morgue/autopsy and Heart Center offices occupancy are scheduled for February 2005. The project involves construction of a new six-level addition at the rear of University Hospital as well as substantial renovations. New construction accounts for approximately 130,000 sq. ft. The east elevation shows where the new construction joins the existing hospital.

The Mary and David Harrison Institute for American History, Literature and Culture, and the Albert and Shirley Small Special Collections Library reached final completion in November. Donald Riggin, P.E., was project manager, and Steve Ratliff was construction manager.

Photo by Scott Crittenden