Hoo Makes Graduation Happen Perfectly...

Among the many who made the day perfect were (counter clockwise from left) William Simpson (notice the gleaming floors in Thornton), Edith Taylor and Angelita Gibson on the Lawn; Todd Romanac used a resourceful watering technique. Geoff Goodell in the Darden gardens: “If I can just finish this one before lunch, I can breathe!” The next week, HSPP’s Kelly Lane, Steve Pease, Antonio Campbell and Brian Dovel were among those enjoying the picnic President Casteen hosted for those who worked during and in preparation for graduation. James Copeland set chairs exactly for the Engineering School; Page Fox, barely visible from the Rotunda Dome Room, set the stakes for the Processional. (Continued on pages 6-7)
Customer Profile is a new feature for Perspective written by Bonnie Hurtt, customer relations representative. The purpose of these articles is to help us, as Facilities Management staff, learn more about our customers and how they view our roles in their environments.

- Sylvia New Strawn is in her 22nd year with the University of Virginia – she started here in 1982 as secretary to the Chair of Ophthalmology at the Medical Center.
- A native of England, she earned an Associate B.A. at Redhill Technical College. After a stint working in London, she spent eight years traveling the world and furthering her education through her life experiences.
- During her travels, she learned many skills including gardening and catering. She opened a night club in Poros, Greece; ran a night club in Livigno, Italy; crewed on yachts out of Naples, Italy and Piraeus, Greece; earned a diploma in pig Husbandry in Wales, and marketed “Freeze Branding” (humane animal branding) in Redhill, Surrey. Sylvia has had her own business catering social functions on and off to this day.
- Sylvia speaks Italian, understands Greek, French, German, and now studies Spanish.
- Sylvia and her husband Tom enjoy renovating old houses in Charlottesville. The most ambitious renovation job to date is on a Moorish ruin in Spain they recently purchased. They plan to live in this house when they retire.
- Sylvia is active in community service. She founded the Free Theatre for Kids and taught theatre for Women at Risk in Ithaca, New York. In Charlottesville, she served on the Westminster Day Care Board eight years, worked with local homeless committees and with the Living Wage Campaign.
- Sylvia has complimentary remarks for the Facilities Management staff. When a maintenance issue occurs in Fayerweather, Sylvia assesses the situation in order to give good information to Facilities Management.
- Everyone in Fayerweather loves the old building and will miss it, but they also welcome the Fayerweather Hall Renovation. Parts of the department recently relocated to the Swing Space building adjacent to Ruffner and Physics and Rugby Apartments.
Congratulations on your years of service!

35 Years - Larry A. Brooks
Operations

20 Years
Facilities Planning & Construction
Christine L. Eppard
Tracy Tanner McDaniel
Health System Physical Plant
Albert J. Green
Robert J. Siira
John P. Kanjirathunkal
Operations
Ernest Calvin Scott
Thomas J. Quarles
William L. Twigg

15 Years
Business Management Services
William Martin
Fred E. Rembold
Facilities Planning & Construction
Harold R. Dempsey
Donald C. Riggin
Health System Physical Plant
John W. Trainum, Sr.
Reginald L. Rose
Mark N. Stinnie
Keith E. Tyler
Operations
William A. Edwards
Michael Troy Fitzgerald

10 Years
Business Management Services
Frank J. Messina
Facilities Planning & Const.
Daniel B. Bledsoe
Charles M. Boldt
Stephan P. Nelson

Operations
Baocun Chen
Robert W. Garland
Gregory A. Clements
Harry W. Marshall
Gerald Allen
Barbara A. Washington
Norman E. Brown

Health System Physical Plt.
Larry Garton
Dennis Acree
Larry L. Shackelford

CFO Office
Stephanie J. Burnette

25 Years
Not available for this photo were Jeffrey B. Gibson, Robert L. Gray, Rufus L. Rush, Joyce A. Brown and Doris Link.

10 Years continued

30 Years
Not available for this photo were Stanley R. Shifflett, Louise E. Chapman, Robert L. Early, Tommie L. Collier, David W. Gibson and Danny Mawyer.
One of the goals for Perspective is to recognize the outstanding accomplishments of the Facilities Management employees. Recipients of Employee Recognition awards have been included in our Service Excellence and compliments section over the years because we want all our colleagues and our readers throughout the University to know the many people for whom outstanding service is the custom rather than the exception. The Employee Reward and Recognition Program rewards staffers with a monetary or non-monetary award as allowed by University policy. (see Directive 135B, Facilities Management Employee Rewards and Recognition, March 19, 2002). We will continue to recognize a representative sample of the employees who receive recognition under the revised program. Our colleagues named here are among those who earned Reward and Recognition up to mid-May 2004.

- **Business Mgmt. Svs.**
  - Martin Best
  - Diane Morse
  - Jdavyd Williams

- **Operations**
  - Shirley Davis
  - William Davis
  - Thomas Evatt
  - Joseph Fitzgerald
  - Mark Fitzgerald
  - Justin Huddleston
  - Joseph Jackson
  - George Kidd
  - Robert Marks
  - Charles Rappold
  - Jackie Roark
  - Timothy Walton
  - Larry Brooks
  - Joyce Brown
  - Pauline Cobbs
  - Edward Dodd
  - Helen Durrer
  - Florine Early
  - William Durrer
  - Jannie Fincham
  - Michael Fitzgerald
  - James Goode
  - Margaret Jackson
  - Alan Jarvis
  - Cordelia Jaudon
  - Mary Johnson
  - Michael Johnson
  - Daniel McDaniel
  - Jessie McGann
  - Reginald McGhee
  - Sandra Payne
  - Lewis Persinger
  - Mary Ragland
  - Jeanne Steppe
  - Edward Wood

- **FP&C**
  - David Fiero
  - Charles Flammia
  - Joe Keeton
  - Suzanne Shatto
  - George Southwell

- **HSPP**
  - Dennis Acree
  - Kenneth Acree
  - Clay Agee
  - Neal Aldridge
  - Peter Arn
  - Fred Averill
  - Eugene Belew
  - Melissa Berry
  - Robert Bishop
  - Alec Bowen
  - Warren Britts
  - Zachary Brown
  - Richard Burgess
  - Antonio Campbell
  - Michael Canellas
  - James Carlson
  - Joseph Carpenter
  - Scheffel Carpenter
  - Frank Chapman
  - Roger Conner
  - Barry Crawford
  - Aaron Dierkes
  - Brian Dovel
  - Gary Flint
  - Hugh Garrison
  - Sherwood Gibson
  - Albert Green
  - Otis Hackett
  - David Hamill
  - Jason Hamshar
  - Alvin Hensley
  - Kevin Jackson
  - Caleb Johnson

- **HSPP - con’t.**
  - Ronald Kenney
  - Jason Kent
  - Kevin Kidd
  - Kelly Lane
  - Daniel Lindsey
  - Larry Martin
  - William Martin
  - David Maupin
  - Michael Meade
  - Jeffery Morgan
  - Ronald Morgan
  - Randolph Morris
  - Gregory Musco
  - Travis Payne
  - Steven Pease
  - Adam Profitt
  - Horace Proffitt
  - John Rainey
  - John Rea
  - Jeremy Rexrode
  - Martin Rush
  - Larry Shackelford
  - William Shaw

- **HSPP - con’t.**
  - Stanley Shifflett
  - Freddie Snoddy
  - Rodney Spencer
  - Michael Taylor
  - Richard Thomas
  - David Tyree
  - William Walton
  - Kenneth Williams
  - Robert Wilmoth
  - Phillip Woodson

- **Utilities**
  - Robert Adcock
  - Mikel Clements
  - Michael Daddezio
  - Russell Deshong
  - Clinton Frazer
  - James Jackson
  - Scott Martin
  - James Morris
  - Tony Motto
  - William Seymour
  - James Watts

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Roger Conner, HSPP landscape supervisor, accepted, on behalf of the landscape team, the Charlottesville-Albemarle Council of Garden Clubs Award for local businesses grounds beautification in May.  

*Photo by Tracy McFadden*
Hoo’s New

Operations
Larry Birckhead
Victoria Briggs
Thomas Carey
Randolph Carr
Virginia Gatewood
Simenesh Gebreselasse
Duane Gough
Renata Gough
Catherine Hall
Michael Jackson
Radojka Krstic
Mira Macakanja

Kathy Moon
Lawrence Morris
Gulmaki Najrabi
Joseph Pezzalla
Ernest Rosson
Jeremiah Schwartz
Jamie Shifflett
Jeffrey Shifflett
Jerry Shifflett
Theresa Washington

Utilities
Albert Lee
HSPP
Michael Branch
Raymond Callison
Keith Chambers
Sean Chesser
Horace Proffitt
William Thomas

FP&C
Julie Garmel
Rima Almahri

Business Mgmt Svs.
Duane Frederick
Gayle Leake

Hoo’s Retired...

Hattie Booker retired March 19 after 32 years service at Facilities Management. “Not all of the great teachers at the University operate within a classroom,” Bob Dillman, CFO, told the group. You have been an enthusiastic mentor for those who followed and we expect to see many of them advance.”

Jackie Roark (4th from right) also retired June 24 after 23 years service at UVa. Among his many important assignments was supervision of lighting retrofits across Grounds which won the University numerous awards for energy conservation. The most memorable of his projects was renovations for the indoor batting cage after practices had begun. The work was completed on time with the highest level of quality. “In accomplishing this work, you’ve displayed outstanding management, thoughtful customer relations and superior electrical skill,” Bob Dillman said.

Susie Kemp, housekeeper for Gilmer and Ruffner halls for the last eight years, died June 19. She was dedicated to her job and was often praised by the faculty and staff who benefited from her work. Susie was friendly, caring and always had a kind word for everyone. We will miss her wonderful smile and her optimistic outlook.

Roderic Amos - Mason/Plasterer
Don Byers – B&G Supervisor B
Reginald McGhee – Housekeeping Manager
Phillip Mitchell – Fire Systems Technician
Deborah Palmer – Bldg. Svcs Contract Inspector

FP&C
James Carlson – Trades/Utilities Senior Worker
Sherwood Gibson – Mason/Plasterer Supervisor
Otis Hackett – Carpenter Supervisor
Freddie Snoddy – Plumber/Steamfitter Supervisor

Business Management Services
Franz Bailey – Building Inspector

Noted with Regret

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Steve Marrs (2nd from left) retired June 24 after 33 years at Facilities Management. He was recognized by his colleagues in the plumbing shop (shown here) as well as later by his FP&C co-workers. He transferred to FP&C in 2000 as building construction supervisor. “The success we enjoy today is because of people like you who’ve been there for the University over the years,” Bob Dillman said. “Your knowledge, commitment and skills have helped Facilities Management achieve much success.”
Important News for Hoos:

New GED information is available from Human Resources and Training. Facilities Management encourages continuing education.

The University’s Committee on Benefits exists to serve in an advisory capacity to the President in matters related to benefits, policies and programs for the University Community. Committee members are sensitive to their constituents who point out that the benefits package can make a difference in our ability to attract and retain the human resources that make the University of Virginia one of the best in the nation. If you have questions, please contact Don Crosby, one of the four classified staff representatives, at dc8d@Virginia.edu 982-5916, or see him in Room 124 at 575 Alderman Rd. Don is budget manager, FP&C.

Graduation 2004:

Mark Fitzgerald (above) demonstrates the quick-kick chair setting technique – Mack Shifflett and Brian Tinnell (right) have their own technique. The work was demanding but with a radio playing top hits, spirits were high – Mark even requested the station play the old favorite “Workin’ for the Weekend.” Back on the Lawn (right), “Top” Reuschling delivers a rack of chairs for Tommy Benson. (Below) The accessibility ramps were cleaned thoroughly. Brion Stoner and Matt Acree checked the sound system. Elsewhere on Central Grounds, (L-R) Danny Ford, Kenny Smith and Mike Henrietta demonstrated meticulous mulching methods. John Toney, Gary Shifflett, Jon Marston and Page Fox ready to leave for more supplies. Keith Wood and E.R. Deane place vital signage.

Hoo Graduated

Bill Bond, GIS administrator with Real Estate & Space Administration, received his professional certificate in geographic information systems from George Mason University in May. Sarah Kutch of the Resource Center, graduated from PVCC summa cum laude on May 14 with an associates degree in Applied Science in Management. She had a perfect 4.0 grade point average.
Hoo’s Working for The Weekend...

(Counter clockwise) Tripp Marshall and Mike Clements attended to chairs. Greg Clements drives a “chariot of chairs.” Electricians David Gentry (on ladder) and Justin Huddleton ensured that all lights were working. Darryl Napier, Shirley Davis and Wayne Harlow had help from recently retired Danny Mawyer. Back at North Grounds, Mack Shifflett and Forrest Wood moved huge fans for the backup site.

University Outstanding Contribution Award For Robert Adcock

Congratulations to our colleagues Timmy Walton (left) and Robert Adcock who were nominated for University Outstanding Contribution Awards. Only five awards are given to Academic side and five more to Health System side; it is an honor to be nominated. Robert Adcock was a recipient of one of the University’s Outstanding Contribution Awards for 2004. Colleagues noted that in Timmy’s 26-year career with the University, he achieved many mile-stones and has been promoted to positions of greater responsibility. His calm, assured approach to communications quickly gains the trust and confidence of those around him. His attention to quality, detail and workmanship has earned Timmy and his staff a reputation as solid, dependable service providers.

Robert Adcock’s position as heat plant maintenance supervisor carries a significant amount of responsibility and he has proven that he is up to the task. Robert’s ability to “predict” mechanical failure is one of his strongest assets. Robert has a tremendous ability to bring people together to get things done. Robert’s nomination packet included letters not only from his colleagues but also from parents and on little league baseball teams that he coaches. One of the players wrote, “Mr. Adcock has made me feel confident in my baseball skills – we all hope he’ll be back to teach us more skills.”
Hoo’s in Focus -The Recycling Division!

It’s lunch break and the Recycling team members are as punctual as they are diverse and enthusiastic about their work. They’ve collected their lunches from a cast off fridge and are warming pasta or cooking popcorn from a battered microwave (both appliances were salvaged from an earlier Move-Out Day). Who are they and why do they like their jobs?

Ramon Balangue, a telecommunications design engineer for 20 years before leaving his native Philippines, answers readily. “Recycling is the biggest way we can protect this earth. This earth is the only one we have and its resources are being used up fast.”

Emmett Moseley, a former barber from Roanoke, likes the variety and the chance to use his mechanical skills.

Mark Miller, from Nelson County and a greenhouse maintenance staffer before he started work here, says “I enjoy it – I don’t mind getting dirty and hot. And our work makes people aware that they shouldn’t just throw everything into the trashcan.”

Gidey Gezahey, an artist who created a significant body of work while in his native Ethiopia and since immigrating to the U.S. in 2003, has sold work to French, Egyptian and Italian collectors. “Recycling is my first job here,” he said. “I like to work. And I continue to paint.”

Barry Brock, a Charlottesville native and former electronics technician, said, “We have a great time working together – all these guys are fun to be around. We show the public that they should take the initiative to recycle. It’s important.”

Goran Andelic, of Croatia was studying in Germany before immigrating in 2000, in his typically light-hearted manner, summed it up: “Everything is good.”

Joseph Banawoe taught high school math, chemistry and physics in his native Togo and worked as a personnel manager for 10 years after immigrating to Ghana. Recycling is a new job for him but he does it well. His colleagues look up to him because of his optimistic, congenial and chivalrous manner.

Michael Stephen, a native of Staunton and the “rock star” of the division, is bass guitarist and lead singer with his band Soul Survivor. Before that, he toured for two years with Iron Horse.

Nikola Dimic, who a heavy equipment operator for 17 years in his native Croatia, summarizes the conversation with his trademark “thumbs up” and broad smile. “Recycling is good.”

At his own desk where a cast-off radio broadcasts WTJU is Al Fioretti, a Chicago native and the education coordinator/officer manager. He’s known around U.Va. as “Recycling Al” – when he speaks, people recycle.

Around the corner is Sonny Beale, a Virginia Beach native, U.Va. Outstanding Contributor Award and a Charlottesville Distinguished Dozen Award winner, former Boy Scout Troop leader, a current Little League coach and the operations manager for recycling. Nearby is Bruce Frazer, a 1971 U.Va. graduate, is the operations supervisor for recycling. He taught physical education in Charlottesville for 25 years and now (after hours) is the coach for the U.Va. Women’s Gymnastics Club.

Denny Clark, the DRDR manager, came here in 1998 after establishing an award-winning recycling program at University of Vermont. Since he arrived, U.Va’s program has continued to win more awards, and, most recently, the recipient of financial gifts from the Classes of 2003 and 2004. He gives the credit to his staff. “They’re the one who have made the program award-winning,” he said. “They’re the ones who pick up other folks discards and still smile – they are the ones who are as cheerful as they are timely. They take personal ownership for duties.”