The fashion item for Finals Weekend, when Charlottesville continued to have record rainfall, was yellow and water repellent. Modelling popular styles are (L-R) Shannon Wood (back) Ed DeBary, Warren Wood, Thomas Evatt, Jon Marston and Richard Gibson. -Brenda Buttner Photo

Although the rain produced some difficult conditions for this year’s Final Exercises, the staff at Facilities Operations rose to the challenge and once again gave our graduates and their families a weekend to remember. We are grateful for the hard work that turned this soggy weekend into a memorable event. As always, Facilities Operations played one of the most important roles of the weekend, setting up approximately 38,000 chairs on the Lawn and at other locations. This was in addition to the extraordinary work the crews undertake year-round in maintaining grounds that are universally recognized as among the most beautiful academic environments anywhere. Please share my gratitude with everyone whose work made the Lawn and the University look their best for the families and guests attending our 174th Final Exercises. We appreciate the efforts of those employees who went so far beyond the call of duty this year.-- Leonard W. Sandridge, Executive Vice President and Chief Operating Officer

Landscapers Silas Coffindaffer, Michael Leff, and Frank Weaver were on the front lines by the Academical Village just before graduation – this is the first for each of them. Their observations: “Not bad at all – actually very interesting!”

Mary Ragland of McIntire (L-above) and Teresa Gough and Wanda Chambers (below) of North Grounds had their buildings spotless for the event. Melvin Marshal sports the season’s most-in-demand footwear: yellow rain boots!

Congratulations to Hoos for Service

**Top Five Club**
William Johnson 38  
Richard Stulting 37  
John Rae 36  Walter Rogers 36  
Elizabeth E. Daniel 35+

**35 Year Club**
Business Management Svs.  
Elizabeth E. Daniel  
Building Services  
John A. Briggs

**30 Years**
Building Services  
Connie C. Jones  
James F. Thurston

Utilities  
Virgil J. Coleman  
Charles E. Pugh

Operations  
Joseph L. Ragland  
Eugene C. Lawson  
William F. Freeman  
Joseph L. Fitzgerald  
Clyde L. Catlett  
Marcellus Dent  
Ellis R. Deane

Facilities Planning & Construction  
Charles S. Marrs

Health System Physical Plant  
Wallace W. Wells

**25 Years**
Building Services  
Jannie S. Fincham  
Jeanne P. Warfield Steppe  
Evelyn L. Watkins  
Donald W. Watson

Chief Facilities Officer’s Office  
Gloria M. Warren  
Operations  
Anthony D. Conley  
Edwin J. Denby  
Bernard C. Farish

**25 Years continued**
Franklin R. Hill  
Eugene F. Bellomy  
Michael A. Flowers  
Charles F. Garland  
Thomas L. Benson, III  
Thomas S. Taylor  
Richard L. Critzer  
Tony D. Thomas  
Health Sys. Phys. Plant  
Everett B. Simmons  
Kelly W. Branch  
Sherwood W. Gibson  
Utilities  
Theodore S. Buck  
Braddish C. Wood  
Wiley D. Reed

**20 Years**
Business Mgmt. Services  
Florence Buchholz  
Building Services  
Barbara Warner

Utilities  
Gordon T. Durham  
Victor L. Brown  
Charles E. Durrer

Facilities Planning & Construction  
John D. Falwell  
Health System FP&C  
David W. Booth  
Operations  
Timothy M. Gilmer  
Richard Holmes  
Richard “Top” C. Reuschling  
Donnie A. Hackney

**15 Years**
Building Services  
Mary L. McCauley  
Catherine M. Miles  
Mary F. Williams  
Chief Facilities Officer’s Office  
Bonnie J. Hurtt

**15 Years continued**
Facilities Planning & Construction  
William H. Blodgett  
Ronald Herfurth  
Peter R. Thorsen  
David R. Villiott  
Utilities  
Sophal Enn  
William B. Seymour  
Kennedy F. West  
Bruce C. Beale  
Christopher C. Greene  
Harry F. Pontious  
Health Sys. Phys. Plant  
David E. Morris  
Operations  
Timothy J. Spencer  
David M. Starkes  
Mack T. Shiflett  
Robert M. Thompson  
Mt. Lake Biological Station  
Julian A. McCrosky

**10 Years**
Building Services  
William M. Anderson  
William Donald Eubanks  
Business Mgmt. Services  
Barbara M. Morris  
D. Mark Webb  
Facilities Planning & Construction  
Jacqueline D. Darnell  
Utilities  
Richard L. Lilly  
Health System Phys. Plant  
E. Scott Acree  
Gary E. Allen  
Velida H. Tyree  
Operations  
Michael L. Dillard  
Emmett C. Dudley  
Vincent R. Turner  
William M. Davis
Congratulations for Outstanding Service Nominations

Felix Crawford has, for 23 of his 24 years at UVA, worked for Facilities Management’s heating, ventilation and air condition (HVAC) division. In letters of nomination, his supporters describe Felix as a well-rounded HVAC mechanic with an excellent attitude who gives 100% to his work. Some of Felix’s major accomplishments are: renovation of the HVAC systems at Gilmer Hall, intensive research of the entire mechanical system at 2400 Ivy Road complex, and the HVAC system for Pavilion VII – the list goes on. Customers are grateful for his intelligent approach, his can-do attitude and his sense of humor. Another source noted: “Felix’s tenacity cannot be matched. He sticks with a problem until it is solved, reports back to project managers and always follows-up to be sure the completed work has solved the problem.” He also works well with the balancing and control contractors and coordinates required shut-downs without being asked.

Roger Conner was selected as Health System Physical Plant’s landscape and labor services supervisor in July 2000. Shortly thereafter, staff, students and visitors took notice of improving grounds’ conditions. Roger’s artistic ability, horticultural knowledge and amazing budgetary management have had a significant impact on beautification projects there. He has created unique, functional, and easily maintainable garden and recreational spaces for public, staff and patients. His numerous accomplishments include redesign of the Emergency Room entrance, the addition of flowerbeds along Lee Street, the McKim Hall picnic area, and his assistance in the redesign of the Multistory entrance which incorporates a healing garden in the plan’s design. His artistic aptitude and dedication are surpassed only by his ability to motivate the employees he supervises.

William F. (Bill) Parrott, a master electrician who has worked with Facilities Management for 23 years and the last 13 years at the heating plant, skillfully managed the 2002 annual fuel allotments for the main heat plant boilers and was able to maintain fuel usage within limits set by the Department of Environmental Quality. Several of his initiatives resulted in improved efficiencies and reliability and reduced environmental impact. For example, the work he programmed for Boiler #4 resulted in increased efficiency of almost 12%, a potential savings of over $100,000 in fuel energy. ... He is a highly valued, essential member of the Heat Plant team, the Utilities Department and the Facilities Management organization.

I highly commend the work of Roger Conner and his staff for their “can do” spirit....Clay came to the rescue and managed to keep doors open for the processions. Thanks for your excellent supervision and coordination – you sent us the right folks to do the job – Allison H. Innes, Ph.D., Dir. of Med.Student Affairs

To Jim Offield, HSPP Superintendent:

This year, the HSPP staff prepared for two graduations – for the one that did not happen under the tent and the one that did at our rain site in McLeod Hall. We’ve always been impressed with the capabilities of your staff but never before have I seen such superb dedication and desire to “do it right” under the less than favorable circumstances of May 18. I continue to marvel at our good fortune to have Clay Agee and Roger Conner working with us.

Bob Thompson spent time Saturday making sure that the chair layout was correct. Our appreciation and thanks for their skills and expertise:

Carpenters: Barney Buchanan Scheffell Carpenter Barry Crawford Ed Dodd Kenny Graham Dan Lindsey Mark McKee Greg Musco Rodney Spencer

Painters: Craig Diggs Bryan Dovel Seth Gorham Lester Jackson Steve Jones David Micklem Steve Pease Ronnie Morgan Kenny Williams

Electricians: Gary Flint Hugh Garrison Caleb Johnson Larry Martain Stanley Shifflett Will Walton Landscapers & Others

Roger Conner’s Team Clay Agee Fred Averill Jason Kent Kevin Kidd Martin Rush Ira Seamster Stanley Shifflett Phil Woodson

Zac Brown Dale Novotny Arthur Panzer Mathew Surman

Commendations to Health System Physical Plant
Hoo Received Employee Recognition Rewards

Business Management Services

Josa Perry for extraordinary performance of additional duties as treasurer for the VAPPA conference hosted by UVA April 3. In addition to her normal responsibilities, Josa processed and accurately accounted for all monies received and expended in support of this large conference. Her pleasant demeanor, positive attitude and timely response to requests were invaluable and very much appreciated.

Joyce Chewning and Brenda Buttner for a wonderful job (again!) of coordinating the ice social for Facilities Management. From many, many employees, “Thanks! Great job!”

Malinda Payne worked through her own desk and then tackled those of two co-workers who were out on short term disability, just in time to prevent an end of year catastrophe. Malinda uncomplainingly saw to it that all necessary tasks which affect year end procedures were completed. Whatever challenges the days of June brought, Malinda was there to meet them with her expertise. Malinda has been helping to resolve complex problems that vendors encounter, helping the internal auditors … and contributing to the design of a new Parking & Transportation [charge plan] … The list goes on… Malinda is doing a great job and deserves recognition.

Facilities Planning and Construction

Elenora Irving transitioned into the new system for tracking purchase requisitions and also took part in the manual conversion of over 200 A/E purchase requisitions. She goes above and beyond her duties to retrieve information from finance and budget to complete the entries. Despite the routine disruptions at the front desk, Elenora completed the training and learning curve and flourished in her new duties.

Kimberly B. Morris for extraordinary performance of additional duties as Chair of the Budget, Finance and Administrative Support Committee for the VAPPA conference in April. While keeping up with her normal responsibilities, Kim also handled the many other responsibilities required by a conference of this scale. Comments from attendees noted this as the best organized and most meaningful of recent conferences. Kim’s extra effort and management skill were key to the conference’s success.

Bill Blodgett, Amy Forbes, David Villiott and Jennifer Oman accepted major additional responsibilities, working nights, weekends and through winter blizzards to maintain the required construction document production schedule for an almost $7 million project after the lead architect was unable to proceed with the work. Their extraordinary achievement was necessary to insure that the schedule did not slip, thus having a significant impact on the re-occupancy.

Health System Physical Plant

Scott Acree, Richard Davis and Doug Rush came in when an air handling unit went down at 5 a.m., worked vigilantly and had it back on line before noon. They showed great dedication and loyalty to the hospital. In addition, Bill Kidd’s quick response to that event saved a lot of time for the stem cell unit of the hospital.

Larry Shifflett’s quick response and excellent workmanship were key to the repair of that same air handler. He made a new bearing support for the unit, which also saved the hospital downtown.

Ed Dodd and Scheffel Carpenter, in cooperation with Dr. Barry Farr’s office, made a great impact relative to infection control. Ed & Scheffel installed 5000 waterless hand dispensers which lowered infection risk and will save thousands of gallons of water each year.

Kelly Branch and Scott Acree’s extra effort, dedication and determination during the night of March 21 were key to repairing refrigerator/freezers. Their efforts saved the dietary department extra work and prevented loss of food by getting the equipment on line after a steam line break.

Freddie Snoddy prevented the possibility of a serious accident when he found a faulty connection in a Health System facility. He immediately made corrections following proper procedures.

Velida Tyree for her outstanding work to identify and remedy cost center charge anomalies impacting HSPP and Facility Operations. Her successful investigation resolved the issues fully.

Otis Hackett for filling in on a regular basis for Zone 2 Health System Physical Plant when other staff is out. Otis does a great job taking care of service calls, Preventative maintenance and minor repairs. Outstanding quality and customer service!

Other HSPP staff received commendations and recognition awards or their outstanding work under extremely adverse conditions during Finals Weekend. Please see the article on page 3.
And Hoo Else Received Recognition Rewards

Facilities Operations
Betty Moyer went beyond the call of duty to help a student retrieve his wallet and keys from a dumpster.

Betty Moyer

Peggy A. Jarino for volunteering to work temporarily at Carr’s Hill. “She quickly became part of the staff and all at Carr’s Hill developed a fondness and respect for her. She was willing to take initiative and perform tasks necessary to keep Carr’s Hill at its best. I thank her regular crew for letting us “borrow” Peggy. I know President and Mrs. Casteen agree that we could not have found a better person for the temporary position.” (quoted from a letter from Nargis Cross, Manager, Carr’s Hill)

Richard Critzer for managing Alumni weekend for the first time – he met with key people to determine their plans; then, with heavy rains predicted, handled many changes at the last minute. All phases of Alumni weekend came together and went well. Richard did a good job.

Harry (Tripp) Marshall III, sheet metal supervisor, helped resolve a myriad of design and construction issues by working with the design team for the Hospital Pharmacy project.

Mark Breeden, Clyde Catlett, Mike Clements, Greg Clements, Marcellus Dent, Russell Jackson, Frankie Payne, Darrell Wood and Shannon Wood for their help in the completion of the Hospital Pharmacy before the due date. Even though there were numerous job changes, these men worked hard and quickly, thus eliminating any overtime expenses to the customer. They went beyond their job requirements by helping solve problems and keeping fellow employees informed so work with other work centers was coordinated.

Gene Lawson and Todd Wills, HVAC technicians, for taking time to properly clean and service mechanical equipment at the School of Commerce to assure that the environment was clean and safe for a faculty member who has respiratory problems.

Gene Bellomy, lock shop supervisor, for taking the lead to meet with UVA Health System offices, arrange a solution for maintenance scheduling and initiate a process to prevent further occurrences.

Harry Pontious, Systems Control evening shift technician, for heading the effort to restore service June 20 when storms caused wide-spread outage. Then he worked well beyond his shift, in the field assisting the controls technician restore fire monitoring service to area buildings and dormitories.

Utilities
Clarence Shifflett and James A. Jackson volunteered for and successfully completed classes for smoke school. This is required for compliance with the Heat Plant’s permit.

Bruce Lovelace and Clayton Roberts worked long, hard hours on the steam shutdown in April. They always show strong initiative and knowledge on the various steam systems. Bruce and Clayton saved the University Hospital much downtime.

Mikel Clements took necessary procedures to maintain adequate coal inventory, including working overtime, weekends and holidays during much of December. In addition, for four months, he took responsibility for ensuring that coal cars were available and coal orders were placed while the fuels manager was out. Because of Mikel’s efforts, the heat plant was kept supplied with coal.

William Parrot worked all holidays and more in December to keep all boilers within the DEQ fuel limits for calendar year 2002. Because of his extraordinary efforts... the plant met all fuel compliance requirements. This involved daily input and tracking of fuel use.

Clayton (Bo) Roberts, Bill Siebert, Paul Sullivan, Don Beyers, Jr., and Bud Hindes of outside utilities, for showing dedication and excellent service during the March 21 steam failure in University Hospital.

Customer Compliments
I commend the work of a wonderful team of people who worked so hard to prepare the Miller Center grounds for the dedication of our new Terrace Gardens. Tim Spencer and Brijin Kastburg quickly grasped our concept for creating a real garden around the bluestone and sand terrace. Within days, crews returned to plant rows of irises, lavender, pansies...all in the colors we had suggested. Prior to the event, they positioned pots of flowers on both sides of the building, planted more flowers...and edged and mulched throughout. We are immensely grateful to Tim and Brijin, Bobby Breckenridge, Kenny Felton, Geoff Goodell, Bobby Herold, Kevin Lawrence, Joe Matera, and Stacie Schultz - B. Wistar Morris III, Exec. Dir., Miller Ctr. Foundation
Important News for Hoos

Important changes in investment options for employees University-sponsored Faculty, Medical Center and Cash Match Plans go into effect July 1. The changes will affect how employees invest the retirement contributions that the University of Virginia makes for them. A new vendor and new funds have been added and some existing funds have been eliminated. For information go to http://www.hrs.virginia.edu/benefits/retinvest Questions? Contact UVa’s Human Resources Benefits Division at benefits@virginia.edu or 924-4392

Cheers to Melissa in Landscape!
Melissa Warren-Miller of landscape was honored at the annual Brown College Awards Banquet April 22 for her outstanding work for Monroe House and the Monroe Hill residents, according to Chris Trimingham, Brown College Office Manager. “Melissa always takes meticulous special care of our areas,” Ms. Trimingham said. “Throughout the academic year, she sees that everything is neat and clean – we have spring bulbs and those little extra touches that just make our surroundings very pleasant. When we have special events, Melissa goes the extra mile to have everything looking perfect. We appreciate that and we wanted her to know it.”

Brian Shifflett will temporarily assume overall responsibility for the FM Safety Program while Tony Motto fills in as Heat Plants superintendent. Jay Coleman will be responsible for hazardous waste inspections and issues.

Radio Protocol Directive 169C, 06/11/03, outlines proper procedures and protocol for users of Facilities Management’s two-way radio frequency. Supervisors should be sure that radio operators in their departments are advised of these.

The Employee Work Profile (EWP) is the new form we will be using as part of the final phase of the Commonwealth’s revised compensation plan rolled out in 2000. The EWP combines a number of previously used forms into one instrument, incorporating the position description, the performance plan, and employee learning/development plan, and the annual performance evaluation.

Departmental administrative staff is currently working with managers and supervisors to create up-to-date EWPs for all Facilities Management employees – this task must be completed by August 30, ’03

**Special Reminder** As part of our performance evaluation system, all employees are allowed and encouraged to complete a Self-Assessment which must be submitted to the evaluating supervisor at least two weeks prior to the annual evaluation meeting. For more information or instructions on completing a Self-Assessment, please contact your division’s administrative support person or the FM HR&T Office.

Injured @ Work?
Effective 07/01/03, Occupational Health will be in their new location at Virginia Ambulatory Surgery (VASI), on the second floor at 337 15th St. S.W. (last building past South Garage) Telephone: 951-4655. Office hours: 8:00 am to 4:30 pm, M-F. Front door parking is available.

Welcome back to our rehired colleagues in Operations:
Cyrus Toliver - Grounds Worker
Philip Glick - Electrician

New on the landscape team Jon Courtney and Greg Rogers.

Hoo’s New...

At HSPP are utilities tradesman Caleb Johnson and carpenters Mark McKee, Rodney Spencer, Jon Smith and Seth Gorham. Seth graduated last year from UVA with a major in Russian.

Congratulations on promotions ...
Dale Mullins - Electronics Technician
Jeanne Steppe - Housekeeping Supervisor
Lee Bryant - Plumber/Steamfitter Supervisor
Gary Harris - HVAC Senior Tech.
Hoo’s Retired...

Roy (PeeWee) Powell (2nd from right) was honored by his colleagues as he turned in his maintenance tools for a fishing pole and vacation plans in May. With him here are (L-R front) E.R. Deane, Keith Wood and Danny Meeks; (back) Richard Gibson, David Gentry, Phillip Glick, Thomas Evatt and Bill Farish.

Long-time coworkers/contract administrators Juanita Purvis and Pat Mathews honored Richard Dickman with a reception in May before he retired after 26 years of service as contract administration manager for Facilities Management. He was a key figure in the execution of over 2500 design and construction contract with a value in excess of $1 billion, according to the congratulatory plaque presented to him. Among the capital project during his tenure are the East Hospital, many historical renovations medical research buildings, engineering buildings, Monroe Hall Addition, Jordan Hall, construction at the College at Wise, the baseball stadium and Klochner Stadium, the Law School expansion, Miller Center addition, the new arena, and many more. Such expertise can’t be allow to leave all at once, however: you’ll be seeing Richard back in the office as a consultant.

Welcome to our new co-workers:

**Business Management Services:**

**Phillip Krauth** - Buyer Specialist
Facilities Planning & Construction

**Nicholas Bartley** - Engineering Tech.
Health Center Physical Plant

**Greg Musco** - Carpenter

**Caleb Johnson** - Trades Utility Worker

**Jonathan Smith** - Carpenter

**Larry Martin** - Electrician

**John Packett** - Electronics Technician

**Ronald Kenney** - Grounds Worker

**Sabrina Cole** - Grounds Worker
Operations

**Brandon W. Good** - Trades Utility Worker

**Katherine Clark** - Housekeeper

**Barry G. Wood, Jr.** - Trades Utility Worker Senior

**Angela Gibson** - Housekeeper

**Daisy Walker** - Housekeeper

**Charlotte Kidd** - Housekeeper

**Claudia Diaz** - Housekeeper

**Latisha Irving** - Housekeeper
Utilities

**Mark Miller** - Trades Utility Worker

Carpenter Sean Norville joined the cabinet shop and Deborah Palmer joined housekeeping.

Compliments to North Grounds

The 2002-03 academic year was a landmark one for the Darden School in that we successfully completed construction of Phase II of the Darden School Grounds. I wish to acknowledge the excellent assistance and support provided by the entire North Grounds Zone team and zone supervisor Gary Wood, housekeeping supervisor Vivian Walls, and landscape supervisor, Tim Spencer. They were instrumental in commissioning the Darden School project, preparing all five buildings and two renovated spaces for occupancy, and readying the Darden Grounds for our major alumni reunions and the dedication ceremony of the new Abbott Center. They did a first-rate job, often under difficult time pressure. We greatly appreciate and commend them for their help and professionalism throughout the course of this lengthy project. – Mark Reisler, Associate Dean, Darden School
And Other Events of the Season

In 2002, moisture behind a section of the Carl Smith Stadium brick wall, originally built in the 1920s, caused it to collapse. It was repaired by contractors in time for football season but UVA checked the rest of the older wall and prepared a design and contract for its repair. Lynn Rush was project manager and Paul Rood was superintendent. Glenn Hall, Dale Newton and Tommy Benson (right) were the primary masons working throughout the summer, whether 100 degrees or raining. Helping with pipelines pumping the fine grout were Roland Taylor (left). Others not pictured were Rufus Rush, Maurice Blair, Robert Garland, Darryl Napier, Sam Amos, Frank Hill, Robert Marks, Shirley Davis, Danny Mawyer and Timmy Walton.

Enjoying the “Thanks for your great work at graduation” picnic, hosted by President John Casteen, were (seated) Calvin Harris, Patrice Johnson, Allison Dunnivan, Margaret Jackson; (standing L-R) Wanda Chambers, Geneva Coats, Rosonya Barbour, Teresa Gough, Markietta Frazier, Pattie Gough, William Evans, Douglas Ladd, Mary Burton, James Thomas, Doris Vest, Deloris Kennison, Mary Dofflemyer and Naomi Johnson.

The annual Ice Cream Social and Car Show, hosted by managers to kick off the summer “break” June 12, was a success. -Brenda Buttner Photos

Bill Saunders with his 2002 Harley Davidson Electroglide FLHTC-I with a “Stage II Screaming Eagle.”

Above: Chuck Pugh and his 1999 Harley Davidson Superglide Sport.
Below: Gary Richardson and his 1969 Mustang Mach I.