Since December, 11 “snows” of varying intensity dropped over 39 inches of the white stuff on the University. While that’s more than twice our normal season’s average, Facilities Management teams were on the scene. (L-R) Snow Czar Frank Hill stomps the sand truck. Otis Hackett cleaned the walks, then hurried around to rework the emergency room entrance and vehicle area where two ambulances had just left. Bob Siira quickly and carefully scattered sand and salt onto sidewalks to keep the way clear for patients and staff. During an earlier storm, Red Dansey, Shawn Mitchell, Keith Collins and Matt Acree paused while clearing walkways on Central Grounds. On a sunny day in March, 250 Alderman snow workers were treated to a pizza lunch. Below, serving the first of 90 pizzas are Brenda Buttner, Cheryl Gomez (hidden), Bob Dillman and Chris Willis. The HSPP snow crews were treated to a breakfast earlier that week. Landscapers like Patrick Harmon, Fred Averill and Dale Novotny then returned to their preferred task, landscaping. Two days after this photo was taken, UVA received another 2 inches of snow.

During some of the coldest days we saw this winter, two Heat Plant boilers went out of service, creating an emergency situation. Facilities Management staffers from several areas responded in fine form. See story on pages 2-3. Here, Chief Facilities Officer Bob Dillman (left) and Utilities Director Cheryl Gomez and Deputy CFO Rick Rice (far right) present Certificates of Recognition to the Heat Plant’s George Wood, Lealon Smith, Mike Shumaker of the Chiller Plant, and Heat Plant’s Clay Haden and Lance Coss. More heroes shown inside.
Utilities, Operations and HSPP Teams Rally During Major Boiler Losses

Here’s the story: Problems began Wednesday, January 15 at the Heat Plant when we lost Boiler 5, the largest and second youngest boiler, due to a tube leak. “That wasn’t disastrous,” according to Cheryl Gomez, director of Utilities, “because we actually plan for that kind of failure scenario and have enough capacity at the plant to handle this loss.”

The contractor arrived Thursday morning to fix #5 but the boiler was still too hot to work. Thursday night, the shaft on one of the fans for Boiler 2, our second largest and youngest boiler, broke and the plant lost pressure, Ms. Gomez continued. We called the contractor back to fix #5 which had cooled enough to work it when they arrived at 10 p.m. Concurrently, staff mobilized: Health System Physical Plant and Operations worked the buildings, shutting down heat and air handling units that couldn’t be shut off remotely. Heat Plant staff and Mike Shumaker of the Chiller plant worked at the plant to operate the remaining boilers and help the contractor fix #5.

Harry Pontious, who was on duty at Systems Control, stayed late to work with David Reed, Scott Martin, and Chris Greene who just arrived to remotely shut off heat to buildings and shut down air handling units in non-critical points. “Harry did one heck of a job calling in help, notifying managers and emergency contact persons,” David Reed, Systems superintendent, said. “He also documented activities and managed the work load in spite of the extra phone calls that this emergency generated.”

“The entire focus of everyone was to keep the hospital up and running...” Cheryl Gomez

About 3:30 am Friday morning, #5 was fixed and header steam pressure was reached about 5 am. It took until after 4 pm to get all systems back to normal. Friday night, several people at the Heat Plant (see photo) worked the weekend around the clock to keep boiler #1 up and running to meet the severe, single digit temperatures that were expected. Boiler 2 was still down and remained so until the new shaft was delivered February 14.

“It was heart warming to see how people came together that night to help each other out, to protect the Hospital, and to be there for each other and the University,” Cheryl Gomez added. It was snowing until about 10 the night of 1/16, yet people came in, got to work, worked smart, worked hard, and worked with a good will.... It was a real miracle and lots of people had a hand in it that night.” (Continued on page 3.)

Bob Dillman and Cheryl Gomez with Systems Control staff David Reed (superintendent), Scott Martin (systems engineer), Chris Greene and Harry Pontious.

Those recognized from Health System Physical Plant were (seated L-R) John Rea, David Tyree, Mark Conner, Joe Carpenter, Warren Britts; standing L-R Mr. Dillman, Richard Davis, Scott Acree, Larry Garton, Raymond Moton and Mike Lynch with HSPP Director Pete Arn.
Bob Dillman presented Reward & Recognition Certificates to Heat Plant staffers Ray Kneuper (superintendent), Mike Daddezio, Clarence Shifflett, Richard Lilly, Bill Parrott, Gary Moon and Scott Messer with Rick Rice and Cheryl Gomez.

How’s That Again...?

Boiler 2 ceased operation when there was a break in the shaft that holds the wheel for the induced draft fan. Why does that matter, you might ask? Shift Supervisor Lealon Smith, who has worked at the Heat Plant for almost 12 years and holds a 4th class certification from National Institute for the Uniformed Licensing of Power Engineers (NIULPE), explains for those of us not up to speed on boiler operation:

Thirteen pounds of air are needed to burn one pound of coal. The boiler has two fans: the induced draft (ID) fan and the forced draft fan. The ID fan above the boiler creates a negative atmospheric pressure in the fire box of a steam boiler. The forced draft fan, located under the boiler forces air under the grates of a coal fired steam boiler to promote combustion of the fuel. The ID fan pulls enough air to overcome the forced draft fan and keeps the firebox of the boiler at a negative atmospheric pressure. This is why our coal units are called balanced draft boilers. Our ID fan for Boiler 2 weighs approximately 3400 lbs. and rotates between 0 and 800 RPMs through use of a variable drive control unit. Boiler 2 was installed in 1990.

Facilities Management will pay up to $100 for safety prescription glasses for employees who must wear prescription glasses. (Non-prescription safety glasses are available to all employees who are required to wear personal safety equipment (PSE) to perform their job duties.) You may order glasses from any vendor you prefer if you follow these instructions:

To order glasses through the state contract at Keller and George, first get a Request for Materials/Services from Materials Division. If glasses are purchased from any other vendor (WalMart, VisionWorks, etc.), give your supervisor a copy of the receipt and your prescription so you can be reimbursed. You may get new prescription safety glasses each time you have a new prescription for glasses.

Questions? Contact Tony Motto, Safety Program manager, 982-5893 or awm3g@virginia.edu
Hoo’s Award-Winning?
Joyce Chewning, administrative assistant for Business Management Services, has been awarded, for the second consecutive year, the Commonwealth of Virginia Campaign Individual Spirit Award for extraordinary service to the 2002 Commonwealth of Virginia Campaign. In addition to overseeing the distribution and return of CVC packets to all our 700+ employees, and helping organize the annual BBQ, Joyce coordinates donations of the dozens of great door-prizes for that also great November event.

Hoo Promoted?
Congratulations to Dale Mullins who was recently promoted to electronics technician. His job is to ensure the reliability of the electronic card readers for doors throughout the hospital.

-Hill Saunders Photo

Hoo Retired?
Bruce MacCall (center) the master of Maximo, received accolades and best wishes from his colleagues, including (L-R) Bill Bibb of HSPP, Fred Rembold, Mark Webb and Betsy Daniel, at a retirement reception in his honor. During his 18 years at Facilities Management, his professional knowledge was valuable to many areas including work management, facility assessment programs, emergency operation planning, Maximo, and programs for preventive maintenance, maintenance reserve and insurance. CFO Bob Dillman noted that perhaps Mr. MacCall’s most notable achievement was his role in implementing an integrated computerized maintenance management system in the early 1990s, a full 10 years before the University’s integrated systems project.

Hoo’s New?
Welcome to our recently hired employees… Barbara Ann Washington and Eddie Ladd joined Building Services as housekeepers on North Grounds. Ramon Balangue is the new trades/utility worker in Recycling, and David Hamill is the new plumber/steamfitter at HSPP. Recycling also welcomes Moses Bright and Dustin Buck.

Noted with Regret…
Jim Hewitt, Housekeeping Supervisor Senior for the Health Sciences Center Research buildings, died March 16. We remember Jim as a dedicated supervisor who never asked his employees to do any job he wouldn’t do. He was a hard worker who was firm but fair and caring with his employees, and they respected him for those qualities. Jim always did the best job he could possibly do, and he inspired others to set that goal for themselves.
Earl Smith, who worked in Landscape for 13 years and earned the admiration and respect of colleagues, students and faculty and staff during that time, was given a grand send-off and best wishes at his retirement party January 23. Celebrating his accomplishments were his landscape colleagues (front row L-R) Joe Mattera, Tim Spencer, Paul Campbell, John Stewart and William Clark; (standing) David Wood, Geoffrey Goodell, Kevin Lawrence, Rich Hopkins, Mike Dillard, Mr. Smith, Todd Romanac, Frank Hill, James Hansberry, David Starkes and John Fields. -Brenda Buttner Photo

Tom Spitzer (leaning on his official snow shovel) retired from UVa February 20 after 23 years. During that time, he became the senior mason on Grounds, and was crucial to the preservation of such cherished University landmarks as the serpentine walls and herringbone brick walks and the many buildings for which he was regularly called up to work minor miracles. Celebrating Mr. Spitzer’s career and near legendary status for his quality masonry and cheerful demeanor were colleagues (front row, L-R) Linwood Marshall, Sam Amos, Dale Newton, Fletcher Freeman, Reggie Gough; (standing L-R front) Tommie Benson, Bill Hodges & Darryl Napier (back, in hats), Keith Woodson, Mr. Spitzer, Danny Mawyer, Chris Deane, Robert Garland, Anthony Whindleton and Wayne Harlow. -Brenda Buttner Photo

After 39 years, Fred Gibson, master plumber at HSPP, turned in his pipe wrench for a fishing rod. His colleagues and friends throughout the hospital dropped by to wish him well at a gathering in his honor January 24. – Photo and caption by Bill Saunders. CFO Bob Dillman, in a letter to Mr. Gibson, commended him for his many valuable contributions, including care and oversight of critical systems, especially the medical gas systems, insuring timely and safe delivery of patient care services, and his careful coordination of renovations to the hospital.

Ken Smith (3rd from left) retired in February as director of Facilities Planning and Construction. The round of events in his honor included this reception at the Alderman Road office with colleagues (seated) Kim Morris, Dick Minturn, Christine Eppard, Elenora Irving & David Paley; (standing) Sack Johannesmeyer (who succeeded Ken as FP&C director), Kenn McDermott, David Sweet (behind Ken), Richard Dickman, Don Riggin, Jo Lawson, Anna Towns, Juanita Purvis, Hal Dempsey and Bill Bohn.
The Facilities Management Rewards and Recognition Program issued 63 citations to our co-workers between April and August. Recipients and their accomplishments are listed below by department. Not all recipients were available for photos. The program is outlined in Directive 135B which is available from your supervisor or online at [http://fmweb.virginia.edu/FMHome](http://fmweb.virginia.edu/FMHome).

**BUSINESS MANAGEMENT SERVICES**

Martha Creasy and Rick Maupin provided hours of dedicated assistance to their fellow employees, listening patiently to their payroll related problems, scrutinizing thousands of transactions and working with Human Resources to process corrections on a timely basis. Rick showed a commendable personal commitment to the financial well being of his co-workers. Martha and Rick worked as a team to defuse a sometimes emotional atmosphere with a steady professional demeanor and a great sense of humor.

**HEALTH SYSTEM FP&C**

Jennifer Frinchaboy (below, left) and Maria Ragland have, over the last 12 months, displayed an extraordinary level of teamwork in support of Health System Facilities Planning and Construction. They have done a superb job integrating all changes required by implementation of new financial and payroll modules. They proffered many valuable suggestions... they are commended for their initiative, hard work and dedication to customer service.

Richard Allen has balanced competing demands of remaining issues on the MR-5 building since it opened in January 2002 in addition to his responsibilities for the proposed MR-6 and other large projects. He is commended for his diligence with these highly visible projects.

Fred Dunn assumed an increased project management workload which required significant overtime to successfully manage hospital and clinical projects, medical equipment-based projects and team leader responsibilities. He is commended for his initiative, resourcefulness and determination to keep all these in budget and on schedule.

**HEALTH SYSTEM PHYSICAL PLANT**

Mark Conner, John Rea, Scott Acree, Rick Davis, Larry Garton, Will Shaw, Mike Lynch, Warren Britts, Joe Carpenter, Raymond Moton and David Tyree responded to an emergency situation regarding loss of heat in all hospital and Health System buildings. Their expertise and dedication minimized the damage and disruption to services. (See photo page 2.)

Roger Conner, Phil Woodson, Fred Averill, Jason Kent, Kevin Kidd, Martin Rush, Clay Agee, Carroll Simpson, Art Panzer, Melissa Berry and Warren Britts went beyond their normal daily duties on a moment’s notice working late, changing schedules and performing jobs not in their job descriptions. Their performance enabled us to meet very complicated deadlines for the University Health System staff whose jobs were interrupted by the Barringer II flood in August 2002.

Larry Shackelford, Mike Taylor, Mike Meade, Otis Hackett, My Vu, Craig Diggs, and Barney Buckhanan responded quickly to repair damage in the hospital. Work was assessed and performed quietly, safely and in a professional manner. They maintained a safe environment for staff, patients and visitors while also working on JCAHO issues.

Mike Meade, Mike Taylor, Jim Carlson, Steve Pease, Martin Rush, Tam Nguyen, Craig Diggs, Otis Hackett, Pete Swirderski, My Vu and David Maupin are recognized for the extra efforts and time spent to ensure that the hospital met or exceeded JCAHO standards.

**FACILITIES OPERATIONS**

Anita Agee, Tammy Agee, Jessie McGann, Jennifer Brock, Evern Bunion and Mark Knight were of great assistance in preparing the hospital for the JCAHO inspection. Their long hours of dedication were critical in the hospital’s compliance with JCAHO.

Mark Knight, Anita Agee, Tammy Agee, Jennifer Brock and Jessie McGann. Evern Bunion was not available for this photo.

Keith Collins did a superior job when the Aquatics Center fire detection system experienced spurious alarming during a swim meet. He responded to the alarm, silenced it, developed a course of action allowing the meet to continue and returned for trouble-shooting, despite the continued interruption to his own weekend. Mr. Collins’ professional expertise prevented a potentially embarrassing interruption while maintaining the safety of the building and occupants.
Employee Recognition Awards continued

Felix Crawford, Kenneth Dudley, Roger Henry, Joe Jefferson, Tony Marusak, Gary Wood and Vince Turner were called in to work during a January boiler failure creating emergency reduction of heat demand from the academic side while minimizing disruption to hospital operations. Mr. Wood arranged for portable heaters for prestaging in dorms and academic spaces in the event of continued lack of heat. The other technicians did manual shutdowns of systems and confirmed remote and automatic shutdowns. The groups exhibited dedication and teamwork and were able to reduce the heat demand/ Normally such shutdowns lead to equipment damage and coil freezes but that was not the case January 16 because of this team’s expertise. (See photo p. 3.)

Bill Griffin developed the system used to collect and transport reclaimed water at the onset of the drought. When winter began, he located a small salt spreader for use on our vehicles which improved our efficiency in both personnel hours required and materials used. Bill continued to find better ways for us to be more efficient through the use of better equipment.

Sandra Payne, Pauline Cobbs, Eddie Wood, Mike Fitzgerald, Jeanne Steppe, David Stokes, Larry Brooks, Reggie McGhee, Cordelia Jaudon, Florine Early, Margaret Jackson, Helen Durrer and Joyce Brown volunteered for Building Services’ Blood-Borne Pathogen (BBP) crew. They attended training and met requirements which authorize them to clean-up BBP spills.

UTILITIES

The Heat Plant team of Clay Haden, Scott Messer, Bob Vincel, Richard Lilly, Danny Collins, Clarence Shifflett, Lealon Smith, Gary Moon, Mike Daddezio, George Wood, Lance Coss, Bill Parrott, Ray Kneuper and Chiller Plant technician Mike Shumaker and Systems Control’s Chris Greene, Harry Pontious, David Reed and Scott Martin for their extraordinary efforts when two primary boilers failed on two consecutive days, causing loss of heating throughout the University for almost 12 hours the night of January 16 into January 17. Chris’ efforts allowed utilities to shed loads throughout the University; he managed the process to minimize loss of property and adverse effects and to keep the Hospital in operation. Ray’s efforts effected rapid repairs and contributed greatly to the emergency response effort needed.

Shaun Farrell worked independently to develop Utilities’ Autodesk MapGuide-based GIS web pages. He also assisted Space and Real Estate personnel use the product and took the initiative to set up necessary software for two superintendents.

Chris Greene, on his own initiative, and working with the Chiller Plant superintendent for verification, developed and implemented processes to sequence pumps and chillers at the Health System Chiller Plant North and Chemistry Addition plant more efficiently and with less direct interaction of personnel.

Kennedy West, Burt Seymour and James Morris worked many hours of overtime to ensure an adequate staffing for operation of a particular boiler in an extreme situation at the main heating plant. They never hesitated to work the extra time and they demonstrated great team-player attitudes. Their dedication is appreciated.

Apprentice Reunion & Recruitment Luncheon

April 22

All current apprentices and apprentice graduates are invited to attend and bring a friend or co-worker who is interested in applying for the UVa Apprentice Program. After lunch, we’ll present program requirements, apprentice experiences and chances for door prizes. To reserve your place, call Facilities Management Human Resources & Training 982-5895.

First Quarter 2003
Hoo Else Managed Snow...

Have you seen this smiling face around the Health System? Bernard Curry is a licensed Master Electrician who has worked for Health System Physical Plant for eight years. Aside from continually providing excellent customer service, Bernard is known for his jovial personality and unique array of hobbies. In his spare time you can find Bernard hard at work building RC Models – rockets, airplanes, and boats – in his home electronics lab, or using his artistic talents in drawing and painting. Recently the Main Street Gallery began displaying Bernard’s paintings. Co-workers admire Bernard for his willingness to “help out anywhere he can” and for being a “good team player”. Mike Lynch, Superintendent for Zone II, “would like to have ten more employees just like him.” And, customers often comment on Bernard’s service excellence and professionalism. HSPP is fortunate to have Bernard as one of our team members. – by Melissa Berry

Blood Drive    May 7  - 1-4 p.m.
Virginia Blood Services through American Blood Centers will provide blood to the U.S. military if needed.

Hoo’s in Focus

Tim Gilmer (left) and Bernie Farish do a multitude of tasks for the University community and always have a can-do approach. They have moved everything from multi-ton granite slabs to priceless works of art. They have demolished walls and torn out ceilings in preparation for renovation. They have put floating tables through second story windows and dragged waterlogged mattresses out of basements. In short, if it is “bull work,” they have done it. Tim is very outgoing and tries to get the job done efficiently. Bernie usually doesn’t have a lot to say, but when the going gets tough, his wisdom and creativity shine through. Off the job, Tim is an avid fisherman and can be found on the James River near Scottsville. Bernie spends his spare time looking after cows which probably explains his patient nature. These are two great guys - give them a thumbs up when you see them hauling that surplus material down the hallways.