



# ESL English as a Second Language Conversational Coaching

**Now accepting requests to participate in  
Fall 2019 sessions**

## Coordinator

Occupational Training in partnership with  
CAELC (Center for American English  
Language & Culture)

## Target Audience

The one-on-one ESL coaching sessions are  
open to any English Language Learners who  
are currently employed with Facilities  
Management – temp or full-time employees  
– and focus on general conversation skills

## Overview

Coaching sessions are facilitated through the Center for American English Language and Culture (CAELC) at the University of Virginia.

The program is based on the Volunteers with International Students, Staff, and Scholars (VISAS) Workplace program model which has been operating in Observatory Hill Dining Hall, Newcomb Hall Dining, and the UVA Hospital for over 10 years. Working with employees, managers, and supervisors, the VISAS Program helps facilitate communication in the workplace as employees gain skills in English, literacy, and intercultural communication.

## Individualized coaching

### What a participant can expect:

- CAELC staff perform an intake and assessment to gauge the learner's starting level while getting to know each learner.
- Staff help create the curriculum of information covered weekly. Information may vary depending on any items or information the learner brings in or management provides to CAELC.
- Learners are then paired with CAELC volunteers. Volunteers are highly supervised by staff and interns.
- Coaching sessions begin with a group activity and discussion and then learners and their volunteer pair off and work one-on-one together with input from staff and interns.

### What a supervisor/manager can expect:

- Occupational Training & CAELC will be soliciting material suited to the needs, goals, and level of each employee and your department.
- English language learners will be encouraged to check in with you throughout the program to share what they are learning.

## Enroll Now

Email: [Fm-Training@virginia.edu](mailto:Fm-Training@virginia.edu)

Please include your name  
and computing ID