

# 2024 Red Wing Shoe Program & Truck Schedule

## **Truck Schedule**

In the event of inclement weather, please be aware the Red Wing shoe truck may not be on site.

DATE	TIME & LOCATION	·	
Wednesday, January 3*		0.00.00.00.00.00	40.00.004.5.55.55
Wednesday, January 17*	7:00-8:00 AM  NEW EMPLOYEES	8:00 AM-12:00 PM ALL EMPLOYEES	12:30 PM-3:00 PM ALL EMPLOYEES
Tuesday, January 30	FM Alderman behind	FM Alderman behind	Hospital Multi-Story
Tuesday, February 13	Skipwith Hall	Skipwith Hall	Loading Dock
Tuesday, February 27			
Tuesday, March 12			
Tuesday, March 26			
Tuesday, April 9			
Tuesday, April 23			
Tuesday, May 7			
Tuesday, May 21			
Tuesday, June 4			
Tuesday, June 18			
Tuesday, July 2			
Tuesday, July 16			
Tuesday, July 30			
Tuesday, August 13			
Tuesday, August 27			
Tuesday, September 10			
Tuesday, September 24			
Tuesday, October 8			
Tuesday, October 22			
Wednesday, November 6*			
Tuesday, November 19			
Tuesday, December 3			
Tuesday, December 17			

\* Indicates adjustment for UVA holiday or closure



#### **Purpose & General Information**

- The purpose of this document is to establish a uniform process of determining UVA Facilities
  Management employees' eligibility for safety shoes and/or winter boots and a standard
  procedure for distributing these shoes and boots.
- Facilities Management Occupational Health and Safety (FM-OHS) is responsible for managing the safety shoe program and helping supervisors determine their employees' eligibility.
- Facilities Management provides a set allowance for a pair of safety shoes and/or winter boots from Red Wing. Any cost above the set allowance (such as an upgraded shoe) is the responsibility of the employee. Accessories are the responsibility of the employee.

## 1. Applicability

UVA Facilities Management's Safety Shoe Program applies to all UVA FM employees required to wear safety shoes to complete their job responsibilities.

Winter boots are available October 1-April 30 for designated UVA employees that must work snow/inclement weather duty. Supervisors are responsible updating their employee's event status via Workday.

#### 2. Procedural Steps

FM no longer refers to shoe issue date to determine eligibility. FM has found that the shoe life varies among FM trades and departments. To better serve those that need shoes more often or less frequently, employees & supervisors must request replacement shoes via the online request form no later than 7 days before the scheduled shoe truck visit. It is the supervisor's responsibility to keep their employees in compliance with their safety shoes and other PPE. Eligible employees will use their UVA ID badge and Red Wing voucher to pick up shoes at the truck.

- 1) Requesting Safety Shoes: The supervisor or the employee must submit their request via the online portal located on the FM-OHS Programs Page under the Red Wing Shoe Program.
  - Requests submitted by the supervisor will go directly to OHS for review.
  - Requests submitted by the employee will go to the supervisor for review and approval before coming to OHS.
  - Requests needing supervisor approval arrive via email with the subject line "ACTION NEEDED: Safety Shoe Request from <Employee Name>".
    - i. During review, supervisors may reject the request back to the employee for additional information. The employee can then update or cancel their request.
    - ii. If approved by the supervisor, the request continues to OHS for review.
  - Requests must be received at least 7 days before the scheduled shoe truck. Requests
    made after this date may be required to wait until the following truck. Requests sent via
    email will not be processed.
- 2) Distribution of Vouchers Once eligibility is confirmed via email by FM-OHS:
  - a) An existing employee will receive an email from no-reply@redwingbusinessadvantageaccount.com and/or text message from (651) 371-7971 containing a link to their shoe voucher. (Examples on following pages.)



b) Supervisors of new employees will receive the employee's voucher once the supervisor has completed the OHS portion of the FM Onboarding questionnaire.

### 3) Distribution of Safety Shoes

- a) Employees can pick up safety shoes at the Red Wing Shoe Truck, scheduled to be at FM and HSPP every two weeks, coinciding with New Employee Safety Training (NEST).
- b) All eligible employees must have a valid UVA ID badge and their voucher when visiting the shoe truck and must pick up their own shoes.
- c) An employee cannot send another person in their place to pick up shoes.
- d) If an employee fails to pick up shoes at the scheduled shoe truck, his/her voucher will remain valid for approximately 90 days, allowing the employee to pick up safety shoes at future trucks.
- e) Employees whose vouchers are expired by more than 30 days must re-submit a request to obtain a current voucher.

## 3. Warranty Returns & Exchanges

- Red Wing Guarantee Overall: Red Wing represents four brands, Red Wing, Worx, Irish Setter and Vasque. The Red Wing brand is covered for 6 months. In months 6-12, a 50-100% credit can be issued. The Worx and Irish Setter brands have a 6-month warranty against any defects in workmanship and materials. The waterproof warranty is the same provided the product is properly maintained. If any defects occur in this time frame as a result of normal use, Red Wing will repair, replace, or issue a credit for the footwear. The footwear is not covered against excessive or abusive wear conditions.
- **30-Day Comfort Fit Guarantee:** If for any reason the shoes are not comfortable, Red Wing Charlottesville will replace them.
- Warranty Personal Service: Red Wing Charlottesville will address any issues with the
  warranty on a case-by-case basis. Red Wing will help you get maximum wear out your
  footwear, and make sure that you are happy with the performance.

#### 4. Resources

- a) All Safety Shoe/PPE information can be found on the FM-OHS website: https://www.fm.virginia.edu/depts/ohs/faqs.html#ppe
- b) Email any questions/inquiries on PPE, training, or workplace safety to FM-OHS at FM-OHS@virginia.edu.
- c) If you're having issues with Red Wing, your shoes, or your order, please fill out the shoe comment form: https://at.virginia.edu/X5Gl0g
- d) Red Wing Guarantee & Service:
   https://redwingcharlottesville.com/about-red-wing-shoes/service-program



## APPENDIX: EXAMPLES OF VOUCHER/NOTIFICATION:

